

**Self appraisal report for Year (2021-22)**

**Auditor Agency: Hari P V**

**Ministry Name: Ministry of Finance**

**Department Name: Department of Financial Services**

**Public Authority Name: Canara Bank**

| Sr. No     | Details of disclosure  | Category  | Marks | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|------------|--|-----------|-------|---------------|---|------------------|---------------|---------------------|
| <b>1</b>   | <b>Organisation and Function</b>   |           |       |               |   |                  |               |                     |
| <b>1.1</b> | <b>Particulars of its organisation, functions and duties[Section 4(1)(b)(i)]</b> |           |       |               |   |                  |               |                     |
| 1.1.1      | Name and address of the Organization   | Fully Met | 1.28  | 1.28          | <a href="https://canara.bank.com/About-Us.aspx">https://canara.bank.com/About-Us.aspx</a> | Fully Met        | 1.28          | Fully Met           |
| 1.1.2      | Name and address of the Organization   | Fully Met | 1.28  | 1.28          | <a href="https://canara.bank.com/About-Us.aspx">https://canara.bank.com/About-Us.aspx</a> | Fully Met        | 1.28          | Fully Met           |
| 1.1.3      | Head of the organization   | Fully Met | 1.28  | 1.28          | <a href="https://canara.bank.com/About-Us.aspx">https://canara.bank.com/About-Us.aspx</a> | Fully Met        | 1.28          | Fully Met           |
| 1.1.4      | Head of the organization   | Fully Met | 1.28  | 1.28          | <a href="https://canara.bank.com/About-Us.aspx">https://canara.bank.com/About-Us.aspx</a> | Fully Met        | 1.28          | Fully Met           |
| 1.1.5      | Vision, Mission and Key objectives   | Fully Met | 1.28  | 1.28          | <a href="https://canara.bank.com/About-Us.aspx">https://canara.bank.com/About-Us.aspx</a> | Fully Met        | 1.28          | Fully Met           |
| 1.1.6      | Vision, Mission and Key objectives   | Fully Met | 1.28  | 1.28          | <a href="https://canara.bank.com/About-Us.aspx">https://canara.bank.com/About-Us.aspx</a> | Fully Met        | 1.28          | Fully Met           |
| 1.1.7      | Function and duties  | Fully Met | 1.28  | 1.28          | <a href="https://canara.bank.com/About-Us.aspx">https://canara.bank.com/About-Us.aspx</a> | Fully Met        | 1.28          | Fully Met           |

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|------------|---|-----------|-------|---------------|---|------------------|---------------|---------------------|
|            |   |           |       |               | ut-Ut.aspx  |                  |               |                     |
| 1.1.8      | Function and duties   | Fully Met | 1.28  | 1.28          | <a href="https://canarabank.com/About-Ut-Ut.aspx">https://canarabank.com/About-Ut-Ut.aspx</a>   | Fully Met        | 1.28          | Fully Met           |
| 1.1.9      | Organization Chart  | Fully Met | 1.28  | 1.28          | <a href="https://canarabank.com/About-Ut-Ut.aspx">https://canarabank.com/About-Ut-Ut.aspx</a>   | Fully Met        | 1.28          | Fully Met           |
| 1.1.10     | Organization Chart  | Fully Met | 1.28  | 1.28          | <a href="https://canarabank.com/About-Ut-Ut.aspx">https://canarabank.com/About-Ut-Ut.aspx</a>   | Fully Met        | 1.28          | Fully Met           |
| 1.1.11     | Any other details-the genesis, inception, formation of the department and the HoDs from time to time as well as the committees/ Commissions constituted from time to time have been dealt | Fully Met | 1.28  | 1.28          | <a href="https://canarabank.com/About-Ut-Ut.aspx">https://canarabank.com/About-Ut-Ut.aspx</a>   | Fully Met        | 1.28          | Fully Met           |
| 1.1.12     | Any other details-the genesis, inception, formation of the department and the HoDs from time to time as well as the committees/ Commissions constituted from time to time have been dealt | Fully Met | 1.28  | 1.28          | <a href="https://canarabank.com/About-Ut-Ut.aspx">https://canarabank.com/About-Ut-Ut.aspx</a>   | Fully Met        | 1.28          | Fully Met           |
| <b>1.2</b> | <b>Power and duties of its officers and employees[Section 4(1) (b)(ii)]</b>   |           |       |               |   |                  |               |                     |
| 1.2.1      | Powers and duties of officers (administrative, financial and judicial)  | Fully Met | 1.54  | 1.54          | <a href="https://www.canarabank.com/media/7671/credit-sanctioning-powers.pdf">https://www.canarabank.com/media/7671/credit-sanctioning-powers.pdf</a> | Fully Met        | 1.54          | Fully Met           |
| 1.2.2      | Powers and duties of officers (administrative, financial and judicial)  | Fully Met | 1.54  | 1.54          | <a href="https://www.canarabank.com/media/7671/credit-sanctioning-">https://www.canarabank.com/media/7671/credit-sanctioning-</a>                     | Fully Met        | 1.54          | Fully Met           |

| Sr. No | Details of disclosure                                     | Category  | Marks | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|--------|---|-----------|-------|---------------|---|------------------|---------------|---------------------|
|        |   |           |       |               | powers.pdf  |                  |               |                     |
| 1.2.3  | Power and duties of other employees                       | Fully Met | 1.54  | 1.54          | <a href="https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 1.54          | Fully Met           |
| 1.2.4  | Power and duties of other employees                       | Fully Met | 1.54  | 1.54          | <a href="https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 1.54          | Fully Met           |
| 1.2.5  | Rules/ orders under which powers and duty are derived and | Fully Met | 1.54  | 1.54          | <a href="https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 1.54          | Fully Met           |
| 1.2.6  | Rules/ orders under which powers and duty are derived and | Fully Met | 1.54  | 1.54          | <a href="https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 1.54          | Fully Met           |
| 1.2.7  | Exercised   | Fully Met | 1.54  | 1.54          | <a href="https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 1.54          | Fully Met           |
| 1.2.8  | Exercised   | Fully Met | 1.54  | 1.54          | <a href="https://www.c">https://www.c</a>   | Fully Met        | 1.54          | Fully Met           |

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|------------|---|-----------|-------|---------------|--|------------------|---------------|---------------------|
|            |   |           |       |               | anarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28             |                  |               |                     |
| 1.2.9      | Work allocation   | Fully Met | 1.54  | 1.54          | https://www.anarabank.com/media/7671/credit-sanctioning-powers.pdf     | Fully Met        | 1.54          | Fully Met           |
| 1.2.10     | Work allocation   | Fully Met | 1.54  | 1.54          | https://www.anarabank.com/media/7671/credit-sanctioning-powers.pdf     | Fully Met        | 1.54          | Fully Met           |
| <b>1.3</b> | <b>Procedure followed in decision making process [Section 4(1)(b)(iii)]</b> |           |       |               |  |                  |               |                     |
| 1.3.1      | Process of decision making Identify key decision making points              | Fully Met | 1.54  | 1.54          | https://www.anarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28 | Fully Met        | 1.54          | Fully Met           |
| 1.3.2      | Process of decision making Identify key decision making points              | Fully Met | 1.54  | 1.54          | https://www.anarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28 | Fully Met        | 1.54          | Fully Met           |
| 1.3.3      | Final decision making authority   | Fully Met | 1.54  | 1.54          | https://www.anarabank.co   | Fully Met        | 1.54          | Fully Met           |

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|--------|---|-----------|-------|---------------|--|------------------|---------------|---------------------|
|        |   |           |       |               | m/User_page.aspx?menulevel=5&menuid=6&CatID=28                               |                  |               |                     |
| 1.3.4  | Final decision making authority           | Fully Met | 1.54  | 1.54          | https://www.anarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28       | Fully Met        | 1.54          | Fully Met           |
| 1.3.5  | Related provisions, acts, rules etc.      | Fully Met | 1.54  | 1.54          | https://www.anarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28       | Fully Met        | 1.54          | Fully Met           |
| 1.3.6  | Related provisions, acts, rules etc.      | Fully Met | 1.54  | 1.54          | https://www.anarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28       | Fully Met        | 1.54          | Fully Met           |
| 1.3.7  | Time limit for taking a decisions, if any | Fully Met | 1.54  | 1.54          | https://www.anarabank.com/media/7674/Citizen-Charter-on-Customer-Service.pdf | Fully Met        | 1.54          | Fully Met           |
| 1.3.8  | Time limit for taking a decisions, if any | Fully Met | 1.54  | 1.54          | https://www.anarabank.com/media/7674/Citizen-Chart                           | Fully Met        | 1.54          | Fully Met           |

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|------------|--|-----------|-------|---------------|---|------------------|---------------|---------------------|
|            |  |           |       |               | er-on-Customer-Service.pdf  |                  |               |                     |
| 1.3.9      | Channel of supervision and accountability                    | Fully Met | 1.54  | 1.54          | <a href="https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 1.54          | Fully Met           |
| 1.3.10     | Channel of supervision and accountability                    | Fully Met | 1.54  | 1.54          | <a href="https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 1.54          | Fully Met           |
| <b>1.4</b> | <b>Norms for discharge of functions[Section 4(1)(b)(iv)]</b> |           |       |               |   |                  |               |                     |
| 1.4.1      | Nature of functions/ services offered                        | Fully Met | 1.54  | 1.54          | <a href="https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 1.54          | Fully Met           |
| 1.4.2      | Nature of functions/ services offered                        | Fully Met | 1.54  | 1.54          | <a href="https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 1.54          | Fully Met           |
| 1.4.3      | Norms/ standards for functions/ service delivery             | Fully Met | 1.54  | 1.54          | <a href="https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 1.54          | Fully Met           |

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|--------|--|-----------|-------|---------------|---|------------------|---------------|---------------------|
| 1.4.4  | Norms/ standards for functions/ service delivery | Fully Met | 1.54  | 1.54          | 6&CatID=28<br><a href="https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 1.54          | Fully Met           |
| 1.4.5  | Process by which these services can be accessed  | Fully Met | 1.54  | 1.54          | <a href="https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a>               | Fully Met        | 1.54          | Fully Met           |
| 1.4.6  | Process by which these services can be accessed  | Fully Met | 1.54  | 1.54          | <a href="https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a>               | Fully Met        | 1.54          | Fully Met           |
| 1.4.7  | Time-limit for achieving the targets             | Fully Met | 1.54  | 1.54          | <a href="https://www.canarabank.com/media/7674/Citizen-Charter-on-Customer-Service.pdf">https://www.canarabank.com/media/7674/Citizen-Charter-on-Customer-Service.pdf</a>                   | Fully Met        | 1.54          | Fully Met           |
| 1.4.8  | Time-limit for achieving the targets             | Fully Met | 1.54  | 1.54          | <a href="https://www.canarabank.com/media/7674/Citizen-Charter-on-Customer-Service.pdf">https://www.canarabank.com/media/7674/Citizen-Charter-on-Customer-Service.pdf</a>                   | Fully Met        | 1.54          | Fully Met           |
| 1.4.9  | Process of redress of grievances                 | Fully Met | 1.54  | 1.54          | <a href="https://www.c">https://www.c</a>   | Fully Met        | 1.54          | Fully Met           |

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|------------|--|-----------|-------|---------------|--|------------------|---------------|---------------------|
|            |  |           |       |               | anarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28             |                  |               |                     |
| 1.4.10     | Process of redress of grievances   | Fully Met | 1.54  | 1.54          | https://www.anarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28 | Fully Met        | 1.54          | Fully Met           |
| <b>1.5</b> | <b>Rules, regulations, instructions manual and records for discharging functions[Section 4(1)(b)(v)]</b> |           |       |               |  |                  |               |                     |
| 1.5.1      | Title and nature of the record/ manual /instruction.   | Fully Met | 1.92  | 1.92          | https://www.anarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28 | Fully Met        | 1.92          | Fully Met           |
| 1.5.2      | Title and nature of the record/ manual /instruction.   | Fully Met | 1.92  | 1.92          | https://www.anarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28 | Fully Met        | 1.92          | Fully Met           |
| 1.5.3      | List of Rules, regulations, instructions manuals and records.  | Fully Met | 1.92  | 1.92          | https://www.anarabank.com/User_page.aspx?menulevel=5&menuid=5&CatID=9  | Fully Met        | 1.92          | Fully Met           |
| 1.5.4      | List of Rules, regulations, instructions manuals and records.  | Fully Met | 1.92  | 1.92          | https://www.anarabank.com  | Fully Met        | 1.92          | Fully Met           |

| Sr. No | Details of disclosure               | Category  | Marks | Obtained Mark | Remarks  | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|--------|-------------------------------------|-----------|-------|---------------|--|------------------|---------------|---------------------|
|        |                                     |           |       |               | m/User_page.aspx?menulevel=5&menuid=5&CatID=9  |                  |               |                     |
| 1.5.5  | Acts/ Rules manuals etc.            | Fully Met | 1.92  | 1.92          | http://financialservices.gov.in/act-rule/Banking/Banking-Acts https://www.canarabank.com/User_page.aspx?othlink=15 | Fully Met        | 1.92          | Fully Met           |
| 1.5.6  | Acts/ Rules manuals etc.            | Fully Met | 1.92  | 1.92          | http://financialservices.gov.in/act-rule/Banking/Banking-Acts https://www.canarabank.com/User_page.aspx?othlink=15 | Fully Met        | 1.92          | Fully Met           |
| 1.5.7  | Transfer policy and transfer orders | Fully Met | 1.92  | 1.92          | https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28  | Fully Met        | 1.92          | Fully Met           |
| 1.5.8  | Transfer policy and transfer orders | Fully Met | 1.92  | 1.92          | https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28  | Fully Met        | 1.92          | Fully Met           |

| Sr. No     | Details of disclosure  | Category  | Marks | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|------------|--|-----------|-------|---------------|---|------------------|---------------|---------------------|
|            |  |           |       |               | el=5&menuid=6&CatID=28  |                  |               |                     |
| <b>1.6</b> | <b>Categories of documents held by the authority under its control[Section 4(1)(b) (vi)]</b>                             |           |       |               |   |                  |               |                     |
| 1.6.1      | Categories of documents  | Fully Met | 3.85  | 3.85          | <a href="https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 3.85          | Fully Met           |
| 1.6.2      | Categories of documents  | Fully Met | 3.85  | 3.85          | <a href="https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 3.85          | Fully Met           |
| 1.6.3      | Custodian of documents/categories  | Fully Met | 3.85  | 3.85          | <a href="https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 3.85          | Fully Met           |
| 1.6.4      | Custodian of documents/categories  | Fully Met | 3.85  | 3.85          | <a href="https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 3.85          | Fully Met           |
| <b>1.7</b> | <b>Boards, Councils, Committees and other Bodies constituted as part of the Public Authority [Section 4(1)(b)(viii)]</b> |           |       |               |   |                  |               |                     |
| 1.7.1      | Name of Boards, Council, Committee etc.  | Fully Met | 0.96  | 0.96          | <a href="https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 0.96          | Fully Met           |

| Sr. No | Details of disclosure                   | Category       | Marks | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL   |
|--------|---|----------------|-------|---------------|---|------------------|---------------|---|
|        |   |                |       |               | el=5&menuid=6&CatID=28  |                  |               |   |
| 1.7.2  | Name of Boards, Council, Committee etc. | Fully Met      | 0.96  | 0.96          | <a href="https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.anarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 0.96          | Fully Met   |
| 1.7.3  | Composition                             | Fully Met      | 0.96  | 0.96          | <a href="https://www.anarabank.com/bod.aspx">https://www.anarabank.com/bod.aspx</a>   | Fully Met        | 0.96          | Fully Met   |
| 1.7.4  | Composition                             | Fully Met      | 0.96  | 0.96          | <a href="https://www.anarabank.com/bod.aspx">https://www.anarabank.com/bod.aspx</a>   | Fully Met        | 0.96          | Fully Met   |
| 1.7.5  | Dates from which constituted            | Not Applicable | 0     | 0             | empty   | Not Met          | 0             | The bank should gives details of dates from which boards , committes and council are constituted. |
| 1.7.6  | Dates from which constituted            | Not Applicable | 0     | 0             | empty   | Not Applicable   | 0             | NA  |
| 1.7.7  | Term/ Tenure                            | Not Applicable | 0     | 0             | empty   | Not Met          | 0             | The bank should gives details of dates from which boards , committes and council are              |

| Sr. No     | Details of disclosure   | Category       | Marks | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL constituted. |
|------------|---|----------------|-------|---------------|---|------------------|---------------|----------------------------------|
| 1.7.8      | Term/ Tenure  | Not Applicable | 0     | 0             | empty   | Not Applicable   | 0             | NA                               |
| 1.7.9      | Powers and functions  | Fully Met      | 0.96  | 0.96          | <a href="https://www.anarabank.com/media/7671/credit-sanctioning-powers.pdf">https://www.anarabank.com/media/7671/credit-sanctioning-powers.pdf</a> | Fully Met        | 0.96          | Fully Met                        |
| 1.7.10     | Powers and functions  | Fully Met      | 0.96  | 0.96          | <a href="https://www.anarabank.com/media/7671/credit-sanctioning-powers.pdf">https://www.anarabank.com/media/7671/credit-sanctioning-powers.pdf</a> | Fully Met        | 0.96          | Fully Met                        |
| 1.7.11     | Whether their meetings are open to the public?                    | Not Applicable | 0     | 0             | empty   | Not Applicable   | 0             | NA                               |
| 1.7.12     | Whether their meetings are open to the public?                    | Not Applicable | 0     | 0             | empty   | Not Applicable   | 0             | NA                               |
| 1.7.13     | Whether the minutes of the meetings are open to the public?       | Not Applicable | 0     | 0             | empty   | Not Applicable   | 0             | NA                               |
| 1.7.14     | Whether the minutes of the meetings are open to the public?       | Not Applicable | 0     | 0             | empty   | Not Applicable   | 0             | NA                               |
| 1.7.15     | Place where the minutes if open to the public are available?      | Not Applicable | 0     | 0             | empty   | Not Applicable   | 0             | NA                               |
| 1.7.16     | Place where the minutes if open to the public are available?      | Not Applicable | 0     | 0             | empty   | Not Applicable   | 0             | NA                               |
| <b>1.8</b> | <b>Directory of officers and employees[Section 4(1) (b) (ix)]</b> |                |       |               |   |                  |               |                                  |
| 1.8.1      | Name and designation  | Fully Met      | 3.85  | 3.85          | <a href="https://www.anarabank.com/media/10015/EMPLIST_UPDATED.pdf">https://www.anarabank.com/media/10015/EMPLIST_UPDATED.pdf</a>                   | Fully Met        | 3.85          | Fully Met                        |
| 1.8.2      | Name and designation  | Fully Met      | 3.85  | 3.85          | <a href="https://www.anarabank.com">https://www.anarabank.com</a>   | Fully Met        | 3.85          | Fully Met                        |

| Sr. No     | Details of disclosure   | Category  | Marks | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|------------|---|-----------|-------|---------------|---|------------------|---------------|---------------------|
|            |   |           |       |               | m/media/10015/EMPLIST_UPDATED.pdf   |                  |               |                     |
| 1.8.3      | Telephone , fax and email ID  | Fully Met | 3.85  | 3.85          | https://www.anarabank.com/media/10015/EMPLIST_UPDATED.pdf   | Fully Met        | 3.85          | Fully Met           |
| 1.8.4      | Telephone , fax and email ID  | Fully Met | 3.85  | 3.85          | https://www.anarabank.com/media/10015/EMPLIST_UPDATED.pdf   | Fully Met        | 3.85          | Fully Met           |
| <b>1.9</b> | <b>Monthly Remuneration received by officers &amp; employees including system of compensation[Section 4(1) (b) (x)]</b> |           |       |               |   |                  |               |                     |
| 1.9.1      | List of employees with Gross monthly remuneration   | Fully Met | 3.85  | 3.85          | https://www.anarabank.com/media/10015/EMPLIST_UPDATED.pdf   | Fully Met        | 3.85          | Fully Met           |
| 1.9.2      | List of employees with Gross monthly remuneration   | Fully Met | 3.85  | 3.85          | https://www.anarabank.com/media/10015/EMPLIST_UPDATED.pdf   | Fully Met        | 3.85          | Fully Met           |
| 1.9.3      | System of compensation as provided in its regulations   | Fully Met | 3.85  | 3.85          | https://www.anarabank.com/media/10015/EMPLIST_UPDATED.pdf<br>https://www.anarabank.com/User_page. | Fully Met        | 3.85          | Fully Met           |

| Sr. No      | Details of disclosure   | Category  | Marks | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|-------------|---|-----------|-------|---------------|---|------------------|---------------|---------------------|
|             |   |           |       |               | aspx?menulevel=5&menuid=6&CatID=28  |                  |               |                     |
| 1.9.4       | System of compensation as provided in its regulations   | Fully Met | 3.85  | 3.85          | https://www.canarabank.com/media/10015/EMPLIST_UPDATED.pdf<br>https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28 | Fully Met        | 3.85          | Fully Met           |
| <b>1.10</b> | <b>Name, designation and other particulars of public information officers[Section 4(1) (b) (xvi)]</b>                           |           |       |               |   |                  |               |                     |
| 1.10.1      | Name and designation of the public information officer (PIO), Assistant Public Information officer (APIO) & Appellate Authority | Fully Met | 3.85  | 3.85          | https://canarabank.com/media/4570/CPIO%20AND%20FAA%20as%20on%2004.09.2021.pdf   | Fully Met        | 3.85          | Fully Met           |
| 1.10.2      | Name and designation of the public information officer (PIO), Assistant Public Information officer (APIO) & Appellate Authority | Fully Met | 3.85  | 3.85          | https://canarabank.com/media/4570/CPIO%20AND%20FAA%20as%20on%2004.09.2021.pdf   | Fully Met        | 3.85          | Fully Met           |
| 1.10.3      | Address, telephone numbers and email ID of each designated official.  | Fully Met | 3.85  | 3.85          | https://canarabank.com/media/4570/CPI   | Fully Met        | 3.85          | Fully Met           |

| Sr. No      | Details of disclosure   | Category  | Marks | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL  |
|-------------|---|-----------|-------|---------------|---|------------------|---------------|--|
|             |   |           |       |               | O%20AND%20FAA%20as%20on%2004.09.2021.pdf                                      |                  |               |  |
| 1.10.4      | Address, telephone numbers and email ID of each designated official.  | Fully Met | 3.85  | 3.85          | https://canarabank.com/media/4570/CPIO%20AND%20FAA%20as%20on%2004.09.2021.pdf | Fully Met        | 3.85          | Fully Met  |
| <b>1.11</b> | <b>No. Of employees against whom Disciplinary action has been proposed/ taken(Section 4(2))</b>                       |           |       |               |   |                  |               |  |
| 1.11.1      | No. of employees against whom disciplinary action has been (i) Pending for Minor penalty or major penalty proceedings | Not Met   | 3.85  | 0             | empty   | Not Met          | 0             | Bank should give information regarding No. of employees against whom disciplinary action has been proposed/ taken. |
| 1.11.2      | No. of employees against whom disciplinary action has been (i) Pending for Minor penalty or major penalty proceedings | Not Met   | 3.85  | 0             | empty   | Not Met          | 0             | Not Met  |
| 1.11.3      | (ii) Finalised for Minor penalty or major penalty proceedings   | Not Met   | 3.85  | 0             | empty   | Not Met          | 0             | Bank should give information regarding No. of employees against whom   |

| Sr. No      | Details of disclosure  | Category  | Marks | Obtained Mark | Remarks  | Auditor Category | Auditor Marks | Auditor Remarks/URL                          |
|-------------|--|-----------|-------|---------------|--|------------------|---------------|--|
|             |  |           |       |               |  |                  |               | disciplinary action has been proposed/taken. |
| 1.11.4      | (ii) Finalised for Minor penalty or major penalty proceedings            | Not Met   | 3.85  | 0             | empty  | Not Met          | 0             | Not Met                                      |
| <b>1.12</b> | <b>Programmes to advance understanding of RTI(Section 26)</b>            |           |       |               |  |                  |               |  |
| 1.12.1      | Educational programmes   | Fully Met | 1.92  | 1.92          | Trainings conducted for PIOs and supporting staffs <a href="https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 1.92          | Fully Met                                    |
| 1.12.2      | Educational programmes   | Fully Met | 1.92  | 1.92          | Trainings conducted for PIOs and supporting staffs <a href="https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 1.92          | Fully Met                                    |
| 1.12.3      | Efforts to encourage public authority to participate in these programmes | Fully Met | 1.92  | 1.92          | It is mandatory for  | Fully Met        | 1.92          | Fully Met                                    |

| Sr. No | Details of disclosure  | Category  | Marks | Obtained Mark | Remarks  | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|--------|--|-----------|-------|---------------|--|------------------|---------------|---------------------|
|        |  |           |       |               | all the PIOs and supporting staffs to attend the training programs <a href="https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a>                     |                  |               |                     |
| 1.12.4 | Efforts to encourage public authority to participate in these programmes | Fully Met | 1.92  | 1.92          | It is mandatory for all the PIOs and supporting staffs to attend the training programs <a href="https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://www.canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> | Fully Met        | 1.92          | Fully Met           |
| 1.12.5 | Training of CPIO/APIO  | Fully Met | 1.92  | 1.92          | Training conducted <a href="https://www.canarabank.com/User_p">https://www.canarabank.com/User_p</a>   | Fully Met        | 1.92          | Fully Met           |

| Sr. No      | Details of disclosure  | Category  | Marks | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|-------------|--|-----------|-------|---------------|---|------------------|---------------|---------------------|
|             |  |           |       |               | age.aspx?menulevel=5&menuid=6&CatID=28  |                  |               |                     |
| 1.12.6      | Training of CPIO/APIO  | Fully Met | 1.92  | 1.92          | Training conductedhttps://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28 | Fully Met        | 1.92          | Fully Met           |
| 1.12.7      | Update & publish guidelines on RTI by the Public Authorities concerned       | Fully Met | 1.92  | 1.92          | https://www.canarabank.com/User_page.aspx?othlink=15                                      | Fully Met        | 1.92          | Fully Met           |
| 1.12.8      | Update & publish guidelines on RTI by the Public Authorities concerned       | Fully Met | 1.92  | 1.92          | https://www.canarabank.com/User_page.aspx?othlink=15                                      | Fully Met        | 1.92          | Fully Met           |
| <b>1.13</b> | <b>Transfer policy and transfer orders[F No. 1/6/2011- IR dt. 15.4.2013]</b> |           |       |               |   |                  |               |                     |
| 1.13.1      | Transfer Policy And Transfer Orders[F No. 1/6/2011- IR Dt. 15.4.2013]        | Fully Met | 7.69  | 7.69          | https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28                   | Fully Met        | 7.69          | Fully Met           |
| 1.13.2      | Transfer Policy And Transfer Orders[F No. 1/6/2011- IR Dt. 15.4.2013]        | Fully Met | 7.69  | 7.69          | https://www.canarabank.com/User_page.   | Fully Met        | 7.69          | Fully Met           |

| Sr. No       | Details of disclosure  | Category       | Marks      | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|--------------|--|----------------|------------|---------------|---|------------------|---------------|---------------------|
|              |  |                |            |               | aspx?menulevel=5&menuid=6&CatID=28  |                  |               |                     |
| <b>Total</b> |  |                | <b>190</b> | <b>175</b>    |   | <b>192</b>       | <b>175</b>    |                     |
| <b>2</b>     | <b>Budget and Programme</b>  |                |            |               |   |                  |               |                     |
| <b>2.1</b>   | <b>Budget allocated to each agency including all plans, proposed expenditure and reports on disbursements made etc.[Section 4(1)(b)(xi)]</b>   |                |            |               |   |                  |               |                     |
| 2.1.1        | Total Budget for the public authority  | Not Applicable | 0          | 0             | empty   | Not Applicable   | 0             | NA                  |
| 2.1.2        | Budget for each agency and plan & programmes   | Not Applicable | 0          | 0             | empty   | Not Applicable   | 0             | NA                  |
| 2.1.3        | Proposed expenditures  | Not Applicable | 0          | 0             | empty   | Not Applicable   | 0             | NA                  |
| 2.1.4        | Revised budget for each agency, if any   | Not Applicable | 0          | 0             | empty   | Not Applicable   | 0             | NA                  |
| 2.1.5        | Report on disbursements made and place where the related reports are available   | Not Applicable | 0          | 0             | empty   | Not Applicable   | 0             | NA                  |
| <b>2.2</b>   | <b>Foreign and domestic tours(F.No. 1/8/2012- IR dt. 11.9.2012)</b>  |                |            |               |   |                  |               |                     |
| 2.2.1        | Budget   | Not Applicable | 0          | 0             | empty   | Not Applicable   | 0             | NA                  |
| 2.2.2        | Foreign and domestic Tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the heads of the Department.- (a) Places visited, (b) The period of visit, (c) The number of members in the official delegation, (d) Expenditure on the visit  | Not Applicable | 0          | 0             | empty   | Not Applicable   | 0             | NA                  |
| 2.2.3        | Information related to procurements- (a) Notice/tender enquires, and corrigenda if any thereon, (b) Details of the bids awarded comprising the names of the suppliers of goods/ services being procured, (c) The works contracts concluded – in any such combination of the above-and, (d) The rate/ rates and the total amount at which such procurement or works contract is to be executed. | Fully Met      | 16.67      | 16.67         | <a href="https://www.canarabank.com/tenders.aspx">https://www.canarabank.com/tenders.aspx</a> <a href="https://www.canarabank.com/User_page.aspx?cid=110">https://www.canarabank.com/User_page.aspx?cid=110</a> | Fully Met        | 16.67         | Fully Met           |
| <b>2.3</b>   | <b>Manner of execution of subsidy programme [Section 4(i)(b)(xii)]</b>   |                |            |               |   |                  |               |                     |
| 2.3.1        | Name of the programme of activity  | Fully Met      | 6.25       | 6.25          | <a href="https://www.c">https://www.c</a>   | Fully Met        | 6.25          | Fully Met           |

| Sr. No | Details of disclosure                           | Category  | Marks | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|--------|---|-----------|-------|---------------|---|------------------|---------------|---------------------|
|        |   |           |       |               | anarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5             |                  |               |                     |
| 2.3.2  | Objective of the programme                      | Fully Met | 6.25  | 6.25          | https://www.anarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5 | Fully Met        | 6.25          | Fully Met           |
| 2.3.3  | Procedure to avail benefits                     | Fully Met | 6.25  | 6.25          | https://www.anarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5 | Fully Met        | 6.25          | Fully Met           |
| 2.3.4  | Duration of the programme/ scheme               | Fully Met | 6.25  | 6.25          | https://www.anarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5 | Fully Met        | 6.25          | Fully Met           |
| 2.3.5  | Physical and financial targets of the programme | Fully Met | 6.25  | 6.25          | https://www.anarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5 | Fully Met        | 6.25          | Fully Met           |
| 2.3.6  | Nature/ scale of subsidy /amount allotted       | Fully Met | 6.25  | 6.25          | https://www.anarabank.com/User_page.                                  | Fully Met        | 6.25          | Fully Met           |

| Sr. No     | Details of disclosure   | Category       | Marks | Obtained Mark | Remarks  | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|------------|---|----------------|-------|---------------|--|------------------|---------------|---------------------|
|            |   |                |       |               | aspx?menulevel=1&menuid=1&CatID=5                                      |                  |               |                     |
| 2.3.7      | Eligibility criteria for grant of subsidy   | Fully Met      | 6.25  | 6.25          | https://www.anarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5  | Fully Met        | 6.25          | Fully Met           |
| 2.3.8      | Details of beneficiaries of subsidy programme (number, profile etc)   | Fully Met      | 6.25  | 6.25          | https://www.anarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5  | Fully Met        | 6.25          | Fully Met           |
| <b>2.4</b> | <b>Discretionary and non-discretionary grants [F. No. 1/6/2011-IR dt. 15.04.2013]</b>   |                |       |               |  |                  |               |                     |
| 2.4.1      | Discretionary and non-discretionary grants/ allocations to State Govt./ NGOs/other institutions                                     | Fully Met      | 25    | 25.00         | https://www.anarabank.com/User_page.aspx?menulevel=1&menuid=2&CatID=36 | Fully Met        | 25.00         | Fully Met           |
| 2.4.2      | Annual accounts of all legal entities who are provided grants by public authorities   | Fully Met      | 25    | 25.00         | https://www.anarabank.com/User_page.aspx?othlink=107                   | Fully Met        | 25.00         | Fully Met           |
| <b>2.5</b> | <b>Particulars of recipients of concessions, permits of authorizations granted by the public authority[Section 4(1) (b) (xiii)]</b> |                |       |               |  |                  |               |                     |
| 2.5.1      | Concessions, permits or authorizations granted by public authority  | Not Applicable | 0     | 0             | empty  | Not Applicable   | 0             | NA                  |
| 2.5.2      | For each concessions, permit or authorization granted - (a) Eligibility criteria, (b) Procedure for                                 | Not Applicable | 0     | 0             | empty  | Not Applicable   | 0             | NA                  |

| Sr. No       | Details of disclosure   | Category       | Marks      | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|--------------|---|----------------|------------|---------------|---|------------------|---------------|---------------------|
|              | getting the concession/ grant and/ or permits of authorizations, (c) Name and address of the recipients given concessions/ permits or authorizations, (d) Date of award of concessions/ permits of authorizations                         |                |            |               |   |                  |               |                     |
| <b>2.6</b>   | <b>CAG &amp; PAC paras [F No. 1/6/2011- IR dt. 15.4.2013]</b>   |                |            |               |   |                  |               |                     |
| 2.6.1        | CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of both houses of the parliament.   | Not Applicable | 0          | 0             | empty   | Not Applicable   | 0             | NA                  |
| <b>Total</b> |   |                | <b>117</b> | <b>117</b>    |   | <b>117</b>       | <b>117</b>    |                     |
| <b>3</b>     | <b>Publicity Band Public interface</b>  |                |            |               |   |                  |               |                     |
| <b>3.1</b>   | <b>Particulars for any arrangement for consultation with or representation by the members of the public in relation to the formulation of policy or implementation thereof [Section 4(1)(b)(vii)] [F No 1/6/2011-IR dt. 15.04.2013]</b>   |                |            |               |   |                  |               |                     |
| 3.1.1        | Relevant Acts, Rules, Forms and other documents which are normally accessed by citizens   | Fully Met      | 12.5       | 12.50         | <a href="https://www.canarabank.com/User_page.aspx?othlink=15">https://www.canarabank.com/User_page.aspx?othlink=15</a> <a href="https://www.canarabank.com/media/7101/3-2-rti-bar-e-act-hindi.pdf">https://www.canarabank.com/media/7101/3-2-rti-bar-e-act-hindi.pdf</a> <a href="http://financialservices.gov.in/act-rule/Banking/Banking-Acts">http://financialservices.gov.in/act-rule/Banking/Banking-Acts</a> | Fully Met        | 12.50         | Fully Met           |
| 3.1.2        | Arrangements for consultation with or representation by - (a) Members of the public in policy formulation/ policy implementation, (b) Day & time allotted for visitors,(c) Contact details of Information & Facilitation Counter (IFC) to | Fully Met      | 12.5       | 12.50         | All scheme details are published on social media such as FACE   | Fully Met        | 12.50         | Fully Met           |

| Sr. No     | Details of disclosure  | Category       | Marks | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|------------|--|----------------|-------|---------------|---|------------------|---------------|---------------------|
|            | provide publications frequently sought by RTI applicants   |                |       |               | BOOK, TWITTER ETC. and inputs given by public are considered while finalizing such schemes. |                  |               |                     |
| 3.1.3      | Public- private partnerships (PPP)- Details of Special Purpose Vehicle (SPV), if any   | Not Applicable | 0     | 0             | empty   | Not Applicable   | 0             | NA                  |
| 3.1.4      | Public- private partnerships (PPP)- Detailed project reports (DPRs)  | Not Applicable | 0     | 0             | empty   | Not Applicable   | 0             | NA                  |
| 3.1.5      | Public- private partnerships (PPP)- Concession agreements.   | Not Applicable | 0     | 0             | empty   | Not Applicable   | 0             | NA                  |
| 3.1.6      | Public- private partnerships (PPP)- Operation and maintenance manuals  | Not Applicable | 0     | 0             | empty   | Not Applicable   | 0             | NA                  |
| 3.1.7      | Public- private partnerships (PPP) - Other documents generated as part of the implementation of the PPP  | Not Applicable | 0     | 0             | empty   | Not Applicable   | 0             | NA                  |
| 3.1.8      | Public- private partnerships (PPP) - Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorisation from the government | Not Applicable | 0     | 0             | empty   | Not Applicable   | 0             | NA                  |
| 3.1.9      | Public- private partnerships (PPP) -Information relating to outputs and outcomes   | Not Applicable | 0     | 0             | empty   | Not Applicable   | 0             | NA                  |
| 3.1.10     | Public- private partnerships (PPP) - The process of the selection of the private sector party (concessionaire etc.)  | Not Applicable | 0     | 0             | empty   | Not Applicable   | 0             | NA                  |
| 3.1.11     | Public- private partnerships (PPP) - All payment made under the PPP project  | Not Applicable | 0     | 0             | empty   | Not Applicable   | 0             | NA                  |
| <b>3.2</b> | <b>Are the details of policies / decisions, which affect public, informed to them[Section 4(1) (c)]</b>  |                |       |               |   |                  |               |                     |

| Sr. No | Details of disclosure   | Category  | Marks | Obtained Mark | Remarks  | Auditor Category | Auditor Marks | Auditor Remarks/URL  |
|--------|---|-----------|-------|---------------|--|------------------|---------------|--|
| 3.2.1  | Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive<br>- Policy decisions/ legislations taken in the previous one year | Fully Met | 16.67 | 16.67         | The Bank has published all its products and schemes on the website of the Bank i.e www.canarabank.com. Bank also reviews policies every year and publishes on the website of the Bank. Further, Bank is having active presence in social medias i.e Face Book, Twitter, You Tube, Instagram etc. Discussions/inputs given by public via social medias are considered while formulating | Fully Met        | 16.67         | Fully Met ,Bank may consider making the consultation process more interactive and it should further outline public consultation process. |

| Sr. No | Details of disclosure  | Category  | Marks | Obtained Mark | Remarks  | Auditor Category | Auditor Marks | Auditor Remarks/URL   |
|--------|--|-----------|-------|---------------|--|------------------|---------------|---|
| 3.2.2  | <p>Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive</p> <p>- Outline the Public consultation process</p> | Fully Met | 16.67 | 16.67         | <p>policies.</p> <p>The Bank has published all its products and schemes on the website of the Bank i.e www.canarabank.com. Bank also reviews policies every year and publishes on the website of the Bank. Further, Bank is having active presence in social medias i.e Face Book, Twitter, You Tube, Instagram etc. Discussions/inputs given by public via social medias are considered while</p> | Fully Met        | 16.67         | <p>Fully Met ,Bank may consider making the consultation process more interactive and it should further outline public consultation process.</p> |

| Sr. No | Details of disclosure   | Category  | Marks | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL  |
|--------|---|-----------|-------|---------------|---|------------------|---------------|--|
| 3.2.3  | Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive- Outline the arrangement for consultation before formulation of policy | Fully Met | 16.67 | 16.67         | <p>formulating policies.</p> <p>The Bank has published all its products and schemes on the website of the Bank i.e www.canarabank.com. Bank also reviews policies every year and publishes on the website of the Bank. Further, Bank is having active presence in social medias i.e Face Book, Twitter, You Tube, Instagram etc. Discussions/in puts given by public via social medias are considered</p> | Fully Met        | 16.67         | Fully Met ,Bank may consider making the consultation process more interactive and it should further outline public consultation process. |

| Sr. No       | Details of disclosure  | Category       | Marks      | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL   |
|--------------|--|----------------|------------|---------------|---|------------------|---------------|---|
|              |  |                |            |               | while formulating policies.   |                  |               |   |
| <b>3.3</b>   | <b>Dissemination of information widely and in such form and manner which is easily accessible to the public [Section 4(3)]</b> |                |            |               |   |                  |               |   |
| 3.3.1        | Use of the most effective means of communication - Internet (website)  | Fully Met      | 50         | 50.00         | <a href="https://canarabank.com/">https://canarabank.com/</a> <a href="https://www.canarabank.com/canaraH.aspx">https://www.canarabank.com/canaraH.aspx</a> | Fully Met        | 50.00         | Fully Met   |
| <b>3.4</b>   | <b>Form of accessibility of information manual/ handbook[Section 4(1)(b)]</b>  |                |            |               |   |                  |               |   |
| 3.4.1        | Information manual/handbook available in Electronic format   | Fully Met      | 25         | 25.00         | <a href="https://www.canarabank.com/User_page.aspx?othlink=133">https://www.canarabank.com/User_page.aspx?othlink=133</a>                                   | Fully Met        | 25.00         | Fully Met   |
| 3.4.2        | Information manual/handbook available in Printed format  | Fully Met      | 25         | 25.00         | Available in Head Office  | Fully Met        | 25.00         | Fully Met<br>Bank may like to provide manual/handbook in printed format in regional and other offices of bank |
| <b>3.5</b>   | <b>Whether information manual/ handbook available free of cost or not [Section 4(1)(b)]</b>                                    |                |            |               |   |                  |               |   |
| 3.5.1        | List of materials available Free of cost   | Fully Met      | 25         | 25.00         | <a href="https://www.canarabank.com/User_page.aspx?subid=5">https://www.canarabank.com/User_page.aspx?subid=5</a>   | Fully Met        | 25.00         | Fully Met   |
| 3.5.2        | List of materials available At a reasonable cost of the medium   | Not Applicable | 0          | 0             | empty   | Not Applicable   | 0             | NA  |
| <b>Total</b> |  |                | <b>200</b> | <b>200</b>    |   | <b>200</b>       | <b>200</b>    |   |

| Sr. No     | Details of disclosure  | Category  | Marks | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|------------|--|-----------|-------|---------------|---|------------------|---------------|---------------------|
| <b>4</b>   | <b>E-Governance</b>  |           |       |               |   |                  |               |                     |
| <b>4.1</b> | <b>Language in which Information Manual/Handbook Available [F No. 1/6/2011-IR dt. 15.4.2013]</b>     |           |       |               |   |                  |               |                     |
| 4.1.1      | English  | Fully Met | 14.29 | 14.29         | <a href="https://www.canarabank.com/">https://www.canarabank.com/</a>                         | Fully Met        | 14.29         | Fully Met           |
| 4.1.2      | Vernacular/ Local Language   | Fully Met | 14.29 | 14.29         | <a href="https://www.canarabank.com/canaraH.aspx">https://www.canarabank.com/canaraH.aspx</a> | Fully Met        | 14.29         | Fully Met           |
| <b>4.2</b> | <b>When was the information Manual/Handbook last updated?[F No. 1/6/2011-IR dt 15.4.2013]</b>        |           |       |               |   |                  |               |                     |
| 4.2.1      | Last date of Annual updation   | Fully Met | 28.57 | 28.57         | Differs from document to document uploaded in the website                                     | Fully Met        | 28.57         | Fully Met           |
| <b>4.3</b> | <b>Information available in electronic form[Section 4(1)(b)(xiv)]</b>                                |           |       |               |   |                  |               |                     |
| 4.3.1      | Details of information available in electronic form  | Fully Met | 9.52  | 9.52          | <a href="https://www.canarabank.com/">https://www.canarabank.com/</a>                         | Fully Met        | 9.52          | Fully Met           |
| 4.3.2      | Name/ title of the document/record/ other information  | Fully Met | 9.52  | 9.52          | <a href="https://www.canarabank.com/">https://www.canarabank.com/</a>                         | Fully Met        | 9.52          | Fully Met           |
| 4.3.3      | Location where available   | Fully Met | 9.52  | 9.52          | <a href="https://www.canarabank.com/">https://www.canarabank.com/</a>                         | Fully Met        | 9.52          | Fully Met           |
| <b>4.4</b> | <b>Particulars of facilities available to citizen for obtaining information[Section 4(1)(b)(xv)]</b> |           |       |               |   |                  |               |                     |
| 4.4.1      | Name & location of the faculty   | Fully Met | 7.14  | 7.14          | <a href="https://www.canarabank.com/locator.aspx">https://www.canarabank.com/locator.aspx</a> | Fully Met        | 7.14          | Fully Met           |
| 4.4.2      | Details of information made available  | Fully Met | 7.14  | 7.14          | <a href="https://www.canarabank.com/">https://www.canarabank.com/</a>                         | Fully Met        | 7.14          | Fully Met           |

| Sr. No     | Details of disclosure   | Category  | Marks | Obtained Mark | Remarks  | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|------------|---|-----------|-------|---------------|--|------------------|---------------|---------------------|
|            |   |           |       |               | m/locator.aspx   |                  |               |                     |
| 4.4.3      | Working hours of the facility   | Fully Met | 7.14  | 7.14          | https://www.canarabank.com/locator.aspx  | Fully Met        | 7.14          | Fully Met           |
| 4.4.4      | Contact person & contact details (Phone, fax email)                             | Fully Met | 7.14  | 7.14          | https://www.canarabank.com/locator.aspx  | Fully Met        | 7.14          | Fully Met           |
| <b>4.5</b> | <b>Such other information as may be prescribed under Section 4(i) (b)(xvii)</b> |           |       |               |  |                  |               |                     |
| 4.5.1      | Grievance redressal mechanism   | Fully Met | 3.57  | 3.57          | https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=5&CatID=2   | Fully Met        | 3.57          | Fully Met           |
| 4.5.2      | Details of applications received under RTI and information provided             | Fully Met | 3.57  | 3.57          | https://canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28further, Kolkata High Court vide its Judgment in Saket S Gokhale v/s UOI (WP (L) no. 2678/2020 with interim application (L) | Fully Met        | 3.57          | Fully Met           |

| Sr. No | Details of disclosure  | Category       | Marks | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|--------|--|----------------|-------|---------------|---|------------------|---------------|---------------------|
|        |  |                |       |               | no. 4436/2020), prohibited publication of personal details of RTI applicants. This was reiterated by Mumbai High Court in its recent Judgment given on 05.11.2020. In view of the above judgments, Bank stopped uploading of details of applicants and appeals on Bank's website. |                  |               |                     |
| 4.5.3  | List of completed schemes/ projects/ Programmes  | Not Applicable | 0     | 0             | empty   | Not Applicable   | 0             | NA                  |
| 4.5.4  | List of schemes/ projects/ programme underway  | Fully Met      | 3.57  | 3.57          | <a href="https://www.anarabank.com/">https://www.anarabank.com/</a>   | Fully Met        | 3.57          | Fully Met           |
| 4.5.5  | Details of all contracts entered into including name of the contractor, amount of contract and | Fully Met      | 3.57  | 3.57          | <a href="https://www.anarabank.com/">https://www.anarabank.com/</a>   | Fully Met        | 3.57          | Fully Met           |

| Sr. No     | Details of disclosure  | Category  | Marks | Obtained Mark | Remarks  | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|------------|--|-----------|-------|---------------|--|------------------|---------------|---------------------|
|            | period of completion of contract   |           |       |               | m/tenders.aspx   |                  |               |                     |
| 4.5.6      | Annual Report  | Fully Met | 3.57  | 3.57          | <a href="https://www.canarabank.com/User_page.aspx?othlink=107">https://www.canarabank.com/User_page.aspx?othlink=107</a>  | Fully Met        | 3.57          | Fully Met           |
| 4.5.7      | Frequently Asked Question (FAQs)   | Fully Met | 3.57  | 3.57          | <a href="https://www.canarabank.com/User_page.aspx?othlink=133">https://www.canarabank.com/User_page.aspx?othlink=133</a>  | Fully Met        | 3.57          | Fully Met           |
| 4.5.8      | Any other information such as - (a) Citizen's Charter, (b) Result Framework Document (RFD), (c) Six monthly reports on the , (d) Performance against the benchmarks set in the Citizen's Charter | Fully Met | 3.57  | 3.57          | <a href="https://www.canarabank.com/media/7674/Citizen-Charter-on-Customer-Service.pdf">https://www.canarabank.com/media/7674/Citizen-Charter-on-Customer-Service.pdf</a>  | Fully Met        | 3.57          | Fully Met           |
| <b>4.6</b> | <b>Receipt &amp; Disposal of RTI applications &amp; appeals [F.No 1/6/2011-IR dt. 15.04.2013]</b>  |           |       |               |  |                  |               |                     |
| 4.6.1      | Details of applications received and disposed  | Fully Met | 14.29 | 14.29         | <a href="https://canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://canarabank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a> further, Kolkata High Court vide its Judgment in Saket S Gokhale v/s UOI (WP (L) no. 2678/2020 | Fully Met        | 14.29         | Fully Met           |

| Sr. No | Details of disclosure                         | Category  | Marks | Obtained Mark | Remarks  | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|--------|---|-----------|-------|---------------|--|------------------|---------------|---------------------|
|        |   |           |       |               | with interim application (L) no. 4436/2020), prohibited publication of personal details of RTI applicants. This was reiterated by Mumbai High Court in its recent Judgment given on 05.11.2020. In view of teh above judgments, Bank stopped uploading of details of applicants and appeals on Bank's website. |                  |               |                     |
| 4.6.2  | Details of appeals received and orders issued | Fully Met | 14.29 | 14.29         | <a href="https://canara.bank.com/Use_r_page.aspx?menulevel=5&amp;menuid=6&amp;Ca">https://canara.bank.com/Use_r_page.aspx?menulevel=5&amp;menuid=6&amp;Ca</a>  | Fully Met        | 14.29         | Fully Met           |

| Sr. No | Details of disclosure | Category | Marks | Obtained Mark | Remarks  | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|--------|-----------------------|----------|-------|---------------|--|------------------|---------------|---------------------|
|        |                       |          |       |               | <p>tID=28 further, Kolkata High Court vide its Judgment in Saket S Gokhale v/s UOI (WP (L) no. 2678/2020 with interim application (L) no. 4436/2020), prohibited publication of personal details of RTI applicants. This was reiterated by Mumbai High Court in its recent Judgment given on 05.11.2020. In view of teh above judgments, Bank stopped uploading of details of applicants and</p> |                  |               |                     |

| Sr. No       | Details of disclosure  | Category       | Marks      | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL   |
|--------------|--|----------------|------------|---------------|---|------------------|---------------|---|
|              |  |                |            |               | appeals on Bank's website.  |                  |               |   |
| <b>4.7</b>   | <b>Replies to questions asked in the parliament[Section 4(1)(d)(2)]</b>  |                |            |               |   |                  |               |   |
| 4.7.1        | Details of questions asked and replies given   | Not Applicable | 0          | 0             | empty   | Not Met          | 0             | bank should provide link for replies to question asked in the parliament. |
| <b>Total</b> |  |                | <b>168</b> | <b>168</b>    |   | <b>196</b>       | <b>168</b>    |   |
| <b>5</b>     | <b>Information as may be prescribed</b>  |                |            |               |   |                  |               |   |
| <b>5.1</b>   | <b>Such other information as may be prescribed [F.No. 1/2/2016-IR dt. 17.8.2016, F No. 1/6/2011-IR dt. 15.4.2013]</b>                                  |                |            |               |   |                  |               |   |
| 5.1.1        | Name & details of - (a) Current CPIOs & FAAs, (b) Earlier CPIO & FAAs from 1.1.2015  | Fully Met      | 20         | 20.00         | <a href="https://canara.bank.com/media/4570/CPIO%20AND%20FAA%20as%20on%2004.09.2021.pdf">https://canara.bank.com/media/4570/CPIO%20AND%20FAA%20as%20on%2004.09.2021.pdf</a> | Fully Met        | 20.00         | Fully Met   |
| 5.1.2        | Details of third party audit of voluntary disclosure - (a) Dates of audit carried out , (b) Report of the audit carried out                            | Fully Met      | 20         | 20.00         | <a href="https://canara.bank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://canara.bank.com/User_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a>     | Fully Met        | 20.00         | Fully Met   |
| 5.1.3        | Appointment of Nodal Officers not below the rank of Joint Secretary/ Additional HoD - (a) Date of appointment , (b) Name & Designation of the officers | Fully Met      | 20         | 20.00         | Shri P V Hari, Assistant General Manager, RLFP Wing, HO Bengaluru   | Fully Met        | 20.00         | Fully Met   |

| Sr. No | Details of disclosure   | Category  | Marks | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|--------|---|-----------|-------|---------------|---|------------------|---------------|---------------------|
|        |   |           |       |               | is the Nodal Officer for Canara Bank  |                  |               |                     |
| 5.1.4  | Consultancy committee of key stake holders for advice on suo-motu disclosure - (a) Dates from which constituted, (b) Name & Designation of the officers | Fully Met | 20    | 20.00         | <a href="https://canara.bank.com/Use_r_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://canara.bank.com/Use_r_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a><br>Formation of Committee on Suo motu disclosure of information under RTI Act in order to identify frequently sought information under RTI Act and publish the same on our website (w.e.f 21.01.2022):<br>1. CGM/GM, RL&FPL Wing (Transparency Officer) :<br>Chairman 2. CGM/GM, HR | Fully Met        | 20.00         | Fully Met           |

| Sr. No | Details of disclosure   | Category  | Marks | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|--------|---|-----------|-------|---------------|---|------------------|---------------|---------------------|
|        |   |           |       |               | Wing :<br>Member 3.<br>CGM/GM, GA<br>Wing :<br>Member 4.<br>CGM/GM, RM<br>Wing :<br>Member 5.<br>CGM/GM, SP<br>& D Wing :<br>Member 6.<br>CGCO, RBS<br>& Compliance<br>Wing :<br>Member 7.<br>Executive<br>Overseeing<br>RIA Section,<br>RL&FP Wing :<br>Convener |                  |               |                     |
| 5.1.5  | Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI - (a) Dates from which constituted, (b) Name & Designation of the Officers | Fully Met | 20    | 20.00         | <a href="https://canara.bank.com/Use_r_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28">https://canara.bank.com/Use_r_page.aspx?menulevel=5&amp;menuid=6&amp;CatID=28</a><br>Formation of Committee on Suo motu disclosure of information under RTI Act           | Fully Met        | 20.00         | Fully Met           |

| Sr. No | Details of disclosure | Category | Marks | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|--------|-----------------------|----------|-------|---------------|---|------------------|---------------|---------------------|
|        |                       |          |       |               | <p>in order to identify frequently sought information under RTI Act and publish the same on our website (w.e.f 21.01.2022):</p> <ol style="list-style-type: none"> <li>1. CGM/GM, RL&amp;FPL Wing (Transparency Officer) :</li> <li>Chairman 2. CGM/GM, HR Wing :</li> <li>Member 3. CGM/GM, GA Wing :</li> <li>Member 4. CGM/GM, RM Wing :</li> <li>Member 5. CGM/GM, SP &amp; D Wing :</li> <li>Member 6. CGCO, RBS &amp; Compliance Wing :</li> <li>Member 7.</li> </ol> |                  |               |                     |

| Sr. No       | Details of disclosure  | Category       | Marks      | Obtained Mark | Remarks   | Auditor Category | Auditor Marks | Auditor Remarks/URL   |
|--------------|--|----------------|------------|---------------|---|------------------|---------------|---|
|              |  |                |            |               | Executive<br>Overseeing<br>RIA Section,<br>RL&FP Wing :<br>Convener   |                  |               |   |
| <b>Total</b> |  |                | <b>100</b> | <b>100</b>    |   | <b>100</b>       | <b>100</b>    |   |
| <b>6</b>     | <b>Information Disclosed on own Initiative</b>   |                |            |               |   |                  |               |   |
| <b>6.1</b>   | <b>Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information</b>   |                |            |               |   |                  |               |   |
| 6.1.1        | Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information  | Fully Met      | 25         | 25.00         | <a href="https://www.canarabank.com/">https://www.canarabank.com/</a> | Fully Met        | 25.00         | Canara Bank has suo-moto disclosed information as per the section 4 of the RTI Act, 2005) and has provided relevant information on its website so as public have minimum resort to use RTI ACT to obtain Information. |
| <b>6.2</b>   | <b>Guidelines for Indian Government Websites (GIGW) is followed (released in February, 2009 and included in the Central Secretariat Manual of Office Procedures (CSMOP) by Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Publ</b> |                |            |               |   |                  |               |   |
| 6.2.1        | Whether STQC certification obtained and its validity   | Not Applicable | 0          | 0             | empty   | Not Applicable   | 0             | NA  |
| 6.2.2        | Does the website show the certificate on the   | Not Applicable | 0          | 0             | empty   | Not Applicable   | 0             | NA  |

| Sr. No             | Details of disclosure | Category | Marks      | Obtained Mark | Remarks | Auditor Category | Auditor Marks | Auditor Remarks/URL |
|--------------------|-----------------------|----------|------------|---------------|---------|------------------|---------------|---------------------|
|                    | Website?              |          |            |               |         |                  |               |                     |
| <b>Total</b>       |                       |          | <b>25</b>  | <b>25</b>     |         | <b>25</b>        | <b>25</b>     |                     |
| <b>Grand Total</b> |                       |          | <b>800</b> | <b>785</b>    |         | <b>830</b>       | <b>785</b>    |                     |