


<p>केनरा बैंक  Canara Bank</p> <p>HUMAN RESOURCES WING INDUSTRIAL RELATIONS SECTION HEAD OFFICE : BENGALURU -560 002</p>	<p>CIRCULAR NO.: 542/2018 I N D E X : STF - 33 D A T E : 15.11.2018 A G U T</p>
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SUB: IBA MEDICAL INSURANCE POLICY FOR RETIRED EMPLOYEES / SPOUSES OF THE DECEASED EMPLOYEES - FINAL OPPORTUNITY FOR SUBMISSION OF CLAIMS RELATING TO THE POLICY PERIOD 2017-18

The IBA Medical Insurance Policy for the retired employees and spouses of the deceased employees for the year 2017-18 has expired on 31.10.2018 and the policy has been renewed for the year 2018-19 up to 31.10.2019 for those who had submitted option and remitted amount before the due date.

As per the policy guidelines, the claims are to be submitted with necessary documents in support of the claim within 30 days of discharge or treatment taken (OPD eligible cases) or post hospitalization. However, it may be possible that some of the retired employees and spouses of the deceased employees who had enrolled under the last year policy, due to circumstances beyond their control, might not have submitted the claims occurred during the period from 01.11.2017 to 31.10.2018 till date. It may also be possible that some of the retired employees and spouses of the deceased employees who had enrolled under the policy, though already submitted the claim might not have replied to the query or forwarded shortfall in documents.

We are happy to inform that now M/s. United India Insurance Company Limited has given one more opportunity to all such retired employees and spouses of the deceased employees who had enrolled under the said policy and have not submitted their claims for the year 2017-18 so far to submit the same along with all the relevant documents, or to submit shortfall in documents/reply query within the following timelines. The below timeline is also for those who have claimed during the fag end of the policy but yet to submit shortfall in documents/reply to query. The claims/ shortfall in documents pertaining to the period for 01.11.2017 to 31.10.2018 shall be submitted -

- On or before 25.12.2018 **OR**
- 30 days from the Date of Discharge **OR**
- 30 days from the date of post-hospitalisation (for the post-hospitalization claims only).

- whichever falls later.

All the retirees / spouses of retirees who were covered under last year policy are requested to use this **final opportunity** for submission of claims under the policy for 2017-18. While submitting such old claims, they shall provide an explanation detailing the extreme case of hardship which resulted in the delay, to the TPA M/s Good Health TPA Services Limited as done hitherto:

M/s Good Health TPA Services Limited
31, 7th Cross, 2nd Main, 1st Stage,
Near BDA Complex, Indira Nagar,
Bengaluru, Karnataka 560038

Please note that for such of retirees who had got enrolled under the last year policy subsequent to 01.11.2017, the claim which has occurred on or after their enrollment date can only be submitted under this. All the retirees and spouses of the deceased employees shall take note of the above final opportunity and submit their claims, if any, and ensure that same reaches TPA within the time norms as above.

L V R PRASAD
GENERAL MANAGER

TO : ALL BRANCHES/OFFICES OF THE BANK