

Amendment-1 to "RFP 08/2017-18 dated 02/08/2017 for Supply, Installation and Maintenance of Laptop Computers under Rate Contract"

It is decided to amend the following in respect of the above RFP:

Sl. No.	Page No.	Clause No.	Existing	Amended
a.	25	40. Security Deposit / Performance Bank Guarantee:	40.4. Security Deposit/Performance Bank Guarantee should be valid for Six (6) years from the date of acceptance of Order and shall be retained till the completion of warranty period. The guarantee should also contain a claim period of Three months from the last date of validity.	40.4. Security Deposit/Performance Bank Guarantee should be valid for Five (5) years from the date of acceptance of Order and shall be retained till the completion of warranty period. The guarantee should also contain a claim period of Three months from the last date of validity. Bidder should undertake to extend the validity of the Bank Guarantee for further period invariably as per RFP Terms.
b.	28	46. Payment Terms:	New Clause	46.4 Payment shall be released within 30 days of submission of relevant documents as per RFP terms.
c.	30	52. Annual Maintenance Contract (If Contracted):	52.4. During the Warranty and AMC (if contracted) period, the Bidder should extend the On Site Service Support. The scope of Warranty and AMC (if contracted) shall include: 52.4.1. Rectification of Bugs/defects if any. 52.4.2. Preventive Maintenance Yearly. 52.4.3. Maintenance of Laptop Computers including Software	52.4. During the Warranty and AMC (if contracted) period, the Bidder should extend the On Site Service Support.
d.	41	Annexure-3 Eligibility Criteria Declaration Criteria no. c	Eligibility Criteria: The Turnover of the Bidder should be minimum Rs. 200 Crores each year during last 3 years (i.e. 2013-2014, 2014-15 and 2015-16). The turnover must be individual company's turnover and not that of any group of companies. Document to be submitted: i) Audited Balance Sheet for last 3 Years (i.e. 2013-2014, 2014-15 and 2015-16). ii) A Certificate from Company's Auditor to that effect to be submitted.	Eligibility Criteria: The Turnover of the Bidder should be minimum Rs. 100 Crores each year during last 3 years (i.e. 2013-2014, 2014-15 and 2015-16). The turnover must be individual company's turnover and not that of any group of companies. Document to be submitted: i) Audited Balance Sheet for last 3 Years (i.e. 2013-2014, 2014-15 and 2015-16). ii) A Certificate from Company's Auditor to that effect to be submitted.
e.	42	Annexure-3 Eligibility Criteria	Eligibility Criteria: The Bidder should have their own Service /Support Office in at least 15 out of 21 Circle Office locations	Eligibility Criteria: The Bidder should have their own Service /Support Office in at least 10 out of 21 Circle Office locations of





		<p>Declaration</p> <p>Criteria no. g</p>	<p>of the Bank as mentioned in Annexure-5 of the RFP.</p> <p>Document to be submitted: The Bidder to submit the details viz., Address, phone no., email id and contact person Name & Mobile no. etc as per Annexure-5. In Case Bidder is bidder is having Service /Support Office for only 15 Circle Offices Locations of the Bank, Bidder has to provide an undertaking that they will support remaining 6 Locations from their nearest Service Center as per RFP terms.</p>	<p>the Bank as mentioned in Annexure-5 of the RFP.</p> <p>Document to be submitted: The Bidder to submit the details viz., Address, phone no., email id and contact person Name & Mobile no. etc as per Annexure-5. In Case Bidder is bidder is having Service /Support Office for only 11 Circle Offices Locations of the Bank, Bidder has to provide an undertaking that they will support remaining 11 Locations from their partner's/franchises' Service Center as per RFP terms. Bidder also has to provide the contact details as per Annexure-5.</p>
f.	42	<p>Annexure-3</p> <p>Eligibility Criteria</p> <p>Declaration</p> <p>Criteria no. h</p>	<p>Eligibility Criteria: The Bidder should have their Service /Support Office in at least 60 out of 118 Regional Office locations of the Bank as mentioned in Annexure-5 of the RFP.</p> <p>Document to be submitted: The Bidder to submit the details viz., Address, phone no., email id and contact person Name & Mobile no. etc as per Annexure-5. In Case Bidder is bidder is having Service /Support Office for only 60 Regional Offices Locations of the Bank, Bidder has to provide an undertaking that they will support remaining 58 Locations from their nearest Service Center as per RFP terms.</p>	<p>Eligibility Criteria: The Bidder should have their own of franchises' Service /Support Office in at least 60 out of 118 Regional Office locations of the Bank as mentioned in Annexure-5 of the RFP.</p> <p>Document to be submitted: The Bidder to submit the details viz., Address, phone no., email id and contact person Name & Mobile no. etc as per Annexure-5. In Case Bidder is bidder is having Service /Support Office for only 60 Regional Offices Locations of the Bank, Bidder has to provide an undertaking that they will support remaining 58 Locations from their nearest Service Center as per RFP terms."</p>
g.	55	<p>Annexure-10</p> <p>Technical Specification of Laptop Computers with DVD Drive</p>	<p>k. Audio and Web Cam Two Built in HD Stereo Sound Speakers, Built in Micro Phone, Headphone/Microphone Combo Jack, HD web Cam (on front)</p>	<p>k. Audio and Web Cam Built in HD Stereo Sound Speakers, Built in Micro Phone, Headphone/Microphone Combo Jack, HD web Cam (on front)</p>
h.	56	<p>Annexure-10</p> <p>Technical Specification of Laptop Computers with DVD Drive</p>	<p>p. Keyboard Spill resistant Key Board with Touch Pad (right click and left click button on lower side of Touch Pad)</p>	<p>p. Keyboard Spill resistant Key Board with Touch Pad (right click and left click button on lower side of Touch Pad). Right Click and Left Click button of the touchpad can be separated or integrated with each other.</p>
i.	71-72	<p>Appendix-F</p>	<p>Format for Bank Guarantee for Advance Warranty Payment</p>	<p>Appendix-F stands deleted.</p>



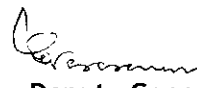
j. Payment terms: Clause 46 (Page No.28)

46.1 Payment schedule will be as under:

Sl. No.	Payment Stages	Existing Clauses		Amended Clauses	
		Percentage of Payment	Condition/Remarks	Percentage of Payment	Condition/Remarks
a.	Delivery	70%	On delivery of all Hardware & Software items on production of relevant documents. Please note that Originals of invoices (plus One Copy) reflecting Taxes & Duties, Proof of delivery duly signed by Bank officials of the respective Branch/office and Manufacturer's / Supplier's Warranty Certificate should be submitted while claiming payment in respect of orders placed.	70%	On delivery of all Hardware & Software items on production of relevant documents. Please note that Originals of invoices (plus One Copy) reflecting GST, GSTIN, State Code, State Name, Taxes & Duties, Proof of delivery duly signed by Bank officials of the respective Branch/office and Manufacturer's / Supplier's Warranty Certificate should be submitted while claiming payment in respect of orders placed.
b.	Installation, configuration & commissioning	20%	20% of the total cost will be released after successful installation, configuration & commissioning of Hardware & Software items supplied as per Scope of Work. The vendor has to submit installation reports duly signed by the Bank officials of the respective Branch/offices, while claiming payment. The invoice and installation report should contain the product serial number of the items supplied.	30%	30% of the total cost will be released after successful installation, configuration & commissioning of Hardware & Software items supplied as per Scope of Work. The vendor has to submit installation reports duly signed by the Bank officials of the respective Branch/offices, while claiming payment. The invoice and installation report should contain the product serial number of the items supplied.
c.	Warranty	10%	10% of the total cost shall be paid only after completion of warranty period of 5 years or on submission of a bank guarantee for equivalent amount by the vendor after releasing 90% payment.		

All the other Instructions and Terms & Conditions of the above RFP remain unchanged. Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 11/08/2017
Place: Bengaluru


Deputy General Manager

