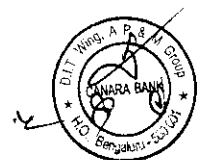


Amendment-1 to "RFP 14/2017-18 Dated 25/09/2017 for Supply, Installation, Integration and Maintenance of Network Access Control (NAC) Solution"

It is decided to amend the following in respect of the above RFP:

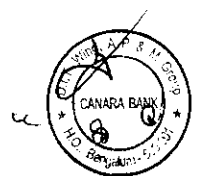
Sl. No.	Page No.	Clause No.	Existing	Amended
a.	25	44. Pilot Implementation:	Bidder has to provide a detailed implementation plan. 20 Branches/ Admin offices/ ATMs across India having different modes of connectivity will be provided by Bank Team. Bidder has to showcase all the solution functionalities in these locations to Bank. Implementation of the solution has to be according to the plan shared to Bank. Bidder has to seamlessly integrate the solution with AD, NTP Server, TACACS, SIEM, DLP, ATP or any other security solutions desired by Bank. At the end of the successful conclusion of the pilot implementation phase, the solution shall be accepted by the Bank.	44.2 The successful bidder has to complete the Pilot Implementation and Acceptance of the solution within 4 weeks from the completion of Installation phase. Delay in completion of Pilot implementation will attract LD of 0.1% per week of the overall project cost.
b.	26	48. Pre-Dispatch Inspection (PDI):	48.2. The selected bidder shall inform his readiness for pre-dispatch inspection at least 7 days in advance. Inspection of the ordered equipment to be supplied to the Bank shall be carried out at bidder's site/facility. There shall not be any additional charges payable by the Bank for such inspection. However, the Bank will have the discretion to recover the costs related to travel and stay of its staff/consultants from the bidders if the ordered equipment offered for inspection are not as per the Bank's order or if the vendor fails to comply with the test and inspection procedure.	48.2. The selected bidder shall inform his readiness for pre-dispatch inspection at least 7 days in advance. Inspection of the ordered equipment to be supplied to the Bank shall be carried out at bidder's site/facility. There shall not be any additional charges payable by the Bank for such inspection. However, the Bank will have the discretion to recover the costs related to travel and stay of its staff/consultants from the bidders if the ordered equipment offered for inspection are not as per the Bank's order or if the vendor fails to comply with the test and inspection procedure.
c.	31	54. Local Support:	54.5. The Bidder is responsible for providing Onsite Incident Management for offered solution. Bidder is responsible	45.5 The Bidder is responsible for providing Onsite support for offered solution. Bidder is responsible for providing practical solution for



			for providing practical solution for resolution of the issues and implementation of the same to resolve the issue. If the Issue requires OEMs technical persons/ product developer etc intervention, Bidder has to take up suitability with the appropriate level at OEM and obtain the solution and implement it for resolution of the issue. If the analysis of the issue requires LOG submission, Bidder will submit the same for further analysis in consultation with the Bank.	resolution of the issues and implementation of the same to resolve the issue. If the Issue requires OEMs technical persons/ product developer etc intervention, Bidder has to take up suitability with the appropriate level at OEM and obtain the solution and implement it for resolution of the issue. If the analysis of the issue requires LOG submission, Bidder will submit the same for further analysis in consultation with the Bank."
d.	31	54. <u>Local Support:</u>	Additional Clause	54.8 Onsite Resource charges will paid quarterly in arrears. In case the resources goes on leave/absent, replacements having equivalent or more experience and qualification has to be arranged by the Bidder to ensure that regular functioning of the branch/office does not hamper. In case replacements are not arranged, bank shall pay only the proportionate amount of Resident resource charges during the particular month. The Bank shall also impose a penalty of 0.5% of the Resident resource charges payable to the Bidder for that quarter for each week and part thereof of absence. However, total penalty under this clause will be limited to 50% of the total charges payable for Resident Resource charges for that quarter.
e.	31	56. <u>Training:</u>	Bidder has to provide hands on, in-depth 50 Hours OEM training to identified 10 Bank officials every year during the contacted period. The training should be held in Bangalore and Mumbai. The training should cover in-depth operational and troubleshooting features of the solution. Bidder has to provide user manual and Technical documentation both in hard and soft copies to the Bank.	Bidder has to provide OEM training to minimum 6 nos. of Bank officials which should cover operational, administration & troubleshooting features of the solution. The training should be arranged in Bangalore. Bidder has to provide user manual and Technical documentation both in hard and soft copies to the Bank. Bidder should provide similar training during the contract period at the same cost, if required by the bank.



f.	45	Annexure-3 Eligibility Criteria Declaration Criteria no. g	Eligibility Criteria: Bidder should have supplied NAC (Network Access Control) in any schedule commercial Bank in India for at least 10,000 devices/endpoints. Documents to be submitted: The Bidders has to provide order copy/reference Letter from in their name from Scheduled Commercial Bank in India duly mentioning the solution name and the no. of Devices/endpoints.	Eligibility Criteria: Bidder should have supplied NAC (Network Access Control) in any schedule commercial Bank/PSU/Govt. Organizations in India for at least 10,000 devices/endpoints. Documents to be submitted: The Bidders has to provide order copy/reference Letter from in their name from Scheduled Commercial Bank in India duly mentioning the solution name and the no. of Devices/endpoints.
g.	45	Annexure-3 Eligibility Criteria Declaration Criteria no. f	Eligibility Criteria: Proposed Solution of proposed OEM (not necessarily the model) should have been supplied (not necessarily by the Bidder) in at least one Public Sector Bank in India for minimum 10,000 devices/endpoints and in a Global Bank with minimum 1,00,000 devices/endpoints. Documents to be submitted: The Bidders has to provide order copy/reference Letter from in their name from their customers duly mentioning the solution name and the no. of Devices/endpoints.	Eligibility Criteria: Proposed Solution of proposed OEM (not necessarily the model) should have been supplied (not necessarily by the Bidder) in at least one Scheduled Commercial Bank/PSU/Govt. Organization in India for minimum 10,000 devices/endpoints and in a Global Bank/Enterprise with minimum 1,00,000 devices/endpoints. Documents to be submitted: The Bidders has to provide order copy/reference Letter from in their name from their customers duly mentioning the solution name and the no. of Devices/endpoints.
h.	55	Annexure-10 Technical Requirements for Network Access Control Solution E. Capacity & Architecture Requirement	1.The NAC solution should support minimum 60,000 users, scalable up to 1,50,000 users 2. The NAC solution should be able to handle minimum 1,50,000 devices including 20,000 Network devices and scalable up to 3,00,000 devices.	2. The NAC solution should be able to handle minimum 1,00,000 devices/endpoints and scalable up to 3,00,000 devices/endpoints. The solution should perform discovery, profiling, posturing, remediation for minimum 1,00,000 devices/endpoints from day 1."
i.	55	Annexure-10 Technical Requirements for Network Access Control Solution C. Broad Requirement	Solutions must support agent, agentless and dissolvable agent method for performing endpoint profiling, base-lining, health check and prevention.	Solution must support agent/agentless/dissolvable agent method for performing endpoint profiling, base lining, health check and prevention.



j.	55	Annexure-10 Technical Requirements for Network Access Control Solution E. Capacity & Architecture Requirement	Additional Point	12. DC Should be Configured in High Availability with N+x as applicable and DR should be configured as passive. In case of Disaster the solution should seamlessly failover to DR.
k.	60	Annexure-10 Technical Requirements for Network Access Control Solution F. Functional Requirement	49. Should provide a Registered Endpoints Report, which provides information about a list of endpoints . The report should provide the following: a. Logged in Date and Time b. MAC Address c. Identity Group d. Endpoint Policy e. Static Assignment f. Endpoint Policy ID g. Device Registration Status etc.	49. Solution should provide a Registered Endpoints Report, which provides information about a list of endpoints. The report should provide the following: a. Logged in Date and Time. b. MAC Address c. Identity Group d. Endpoint Policy e. Endpoint Policy Name/ID f. Device Registration Status etc.
l.	66	<u>Annexure-11</u> <u>Scope of Work</u>	12. Onsite NBD (Next Business Day) HW support. Back to Back OEM TAC support (24*7).	12. Bidder has to provide 12 hours (8 AM to 8 PM) onsite manpower support on all Bank's working day (PAN India) at DC with its own resource who are on its permanent pay roll (certified on the solution by OEM) for managing day-to-day operation, monitoring and management of the solution
m.	66	<u>Annexure-11</u> <u>Scope of Work</u>	15. Both DC and DR will be active-active and will act as DR site for each other	15. DC and DR will be Active-Passive

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.
Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 10/10/2017
Place: Bengaluru


Deputy General Manager

