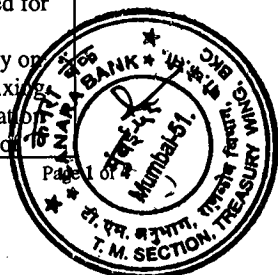


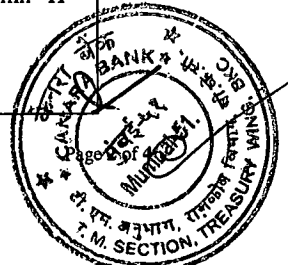
Amendment-1 to "RFP 01/2017-18 Dated 22/09/2017 for Supply, Customization, Installation and Maintenance of Document Management Solution"

It is decided to amend the following in respect of the above RFP:

SI. No.	Page No.	Clause No.	Existing	Amended
a)	2,21, 22	22.2, 23.1 Sl. no. 7 & 8 on Page 2	Last Date of Submission of Bids – 13/10/2017, Friday, up to 3.00 PM Date and time of Opening of Part A Conformity to Eligibility Criteria – 13/10/2017, Friday, 3.30 PM	Last Date of Submission of Bids – 27/10/2017, Friday, up to 3.00 PM Date and time of Opening of Part A Conformity to Eligibility Criteria – 27/10/2017, Friday, 3.30 PM
b)	10	9.16	The licenses for the proposed solution should be enterprise wide and there should not be any restrictions in issuing licenses based on DC/DRC/UAT/Training, no. of users, no. of branches, no. of channels integrated, no. of uploading /downloading documents or transactions or files and asset size of Bank etc.	The licenses required for DR/DRC would be 100 concurrent users at centralized location and 500 concurrent users at branches, for UAT/Training users license would be as per our requirement.
c)	10	9.21	The system will be used for both on-line and offline image capture in adistributed and centralized platform.	The system will be used for online/real time & seamless image capturing in a distributed and centralized platform.
d)	10	9.24	The database of the DMS application preferably be in ORACLE 11G or above version. The application should be hosted in Web sphere or Web logic server.	Application dependent RDBMS is welcome and application need to be hosted in Web Platform
e)	14	9.77.3	To ensure better system and procedure, the bidder and their service provider should be ISO 27001 certified.	To ensure better system and procedure, the bidder and their service provider should be ISO 9000 or ISO 27001 certified.
f)	32	47	Delivery of remaining 30 % of the preferred requirement of Application Software for document Management System with CKYCR workflow should be completed within One month from date of delivery of solution to UAT.	Delivery of remaining 30 % of the preferred requirement of Application Software for document Management Solution with CPCFT workflow should be completed within One month from date of delivery of solution to UAT.
g)	38	61	The warranty period shall be 1 year from the date of acceptance of the solution by the Bank. Vendor should provide onsite and off-site/remote warranty support for the Application Software for warranty period and AMC and this would commence from the date System is declared ready for Operational Use or the system being used for its intended purpose by Canara Bank personnel, whichever is earlier. Warranty on application software should cover bug	The warranty period shall be 1 year from the date of acceptance of the solution by the Bank. Vendor should provide onsite and off-site/remote warranty support for the Application Software for warranty period and AMC respectively and this would commence from the date System is declared ready for Operational Use or the system being used for its intended purpose by Canara Bank personnel, whichever is earlier. Warranty on application software should cover bug fixing. Any malfunctioning of vendor's Application Software due to incorrect interpretation of



			fixing. Any malfunctioning of vendor's Application Software due to incorrect interpretation of functionality by vendor would be treated as a bug for this purpose.	functionality by vendor would be treated as a bug for this purpose.
h)	40	63.7.7	Migration of data from existing system to new system	Migration of data at the time of up gradation of DMS Solution.
i)	51	Annexure-3 pt. f.	The Bidder should have a minimum annual turnover of Rs. 10 Crores in each of the last three financial years (i.e. 2014-15, 2015-16 and 2016-17).	The Bidder should have a minimum annual turnover of Rs. 5 Crores in each of the last three financial years (i.e. 2014-15, 2015-16 and 2016-17).
j)	52	Annexure-3 pt. f.	The Bidder should have implemented DMS Software for at least two Bank/Financial Institution up and running integrated with Core Banking Solution at multiple centres'.	The Bidder/OEM should have implemented DMS Software for at least two Bank/Financial Institution up and running integrated with Core Banking Solution at multiple centres'.
k)	74	Annexure-15	<p>(B) Evaluation Criteria</p> <p>Point (c)</p> <p>For final award of the Contract, a combined evaluation shall be done by applying a weight age of 80 and 20 for the technical and commercial scores according to the following formula for those found qualified in the technical bidding. Example, Combined score of Bidder A = 80 (Technical score of Bidder A / Highest Technical Score of all Qualified Bidders) + 20 (Lowest Commercial Bid of all Qualified Bids/ Commercial bid of Bidder A)</p>	<p>(B) Evaluation Criteria</p> <p>Point (c)</p> <p>For final award of the Contract, a combined evaluation shall be done by applying a weight age of 60 and 40 for the technical and commercial scores according to the following formula for those found qualified in the technical bidding. Example, Combined score of Bidder A = 60 (Technical score of Bidder A / Highest Technical Score of all Qualified Bidders) + 40 (Lowest Commercial Bid of all Qualified Bids/ Commercial bid of Bidder A)</p>
l)	76	Annexure-15	<p>(C)Final selection</p> <p>Bidders who achieve overall score of 70% & above in Technical Evaluation will qualify for the next stage of evaluation (Commercial bid evaluation)In respect of all qualified bidders, in whose case the commercial bid has been opened, a combined techno commercial evaluation will be done by the bank as per the following procedure:</p> <p>Combined score of Bidder A = 80 (Technical score of Bidder A / Highest Technical Score of all Qualified Bidders) + 20 (Lowest Commercial Bid of all Qualified Bids/ Commercial bid of Bidder A). Successful bidder will be the one who has highest combined score.</p>	<p>(C)Final selection</p> <p>Bidders who achieve overall score of 70% & above in Technical Evaluation will qualify for the next stage of evaluation (Commercial bid evaluation)In respect of all qualified bidders, in whose case the commercial bid has been opened, a combined techno commercial evaluation will be done by the bank as per the following procedure:</p> <p>Combined score of Bidder A = 60 (Technical score of Bidder A / Highest Technical Score of all Qualified Bidders) + 40 (Lowest Commercial Bid of all Qualified Bids/ Commercial bid of Bidder A). Successful bidder will be the one who has highest combined score.</p>
m)	80	Annexure-18 Note- ii	The Charges mentioned in column "i" of Table-B should tally with the charges mentioned under Price Details in column "H" of Table -A of Bill of Material.	The Charges mentioned in column "i" of Table-C should tally with the charges mentioned under Price Details in column "H" of Table -A of Bill of Material.



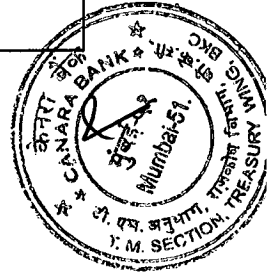
n)	82	Appendix-B	Instructions to be noted while preparing/submitted Part B- Technical Proposal.	Instructions to be noted while preparing/submitted Part B- Technical Proposal Point 15) Manufacturer Authorization Form as per Annexure-16	
o)	30-31	42.2.		Existing	Amended
		SI. No.	Stages	Timelines	Timelines
		a.	Delivery (Phase-1k Customization, Installation. Implementation. Integration;		
			Delivery of enterprise wide license for Application Software for document Management Solution with all Mandatory requirement and 70 % of the Preferred requirement.	Within 2 Weeks from date of acceptance of Purchase Order.	Within 2 days from the date of intimation about availability of hardware/OS recommended by the vendor for UAT Schema.
		b.	Installation	Within 2 Week from the date of delivery of the solution to UAT.	Within 1 Week from the delivery in UAT Schema.
		c.	Customization of GUI/Process Flow/Document Management for the CPCFT Application software as per the Bank's requirement	Within 2 Weeks from the date of intimation from the Bank.	Within 45 days form UAT Installation .
		d.	Delivery Phase-2: Delivery of remaining 30 % of the Preferred requirement of Application Software for document Management Solution.	Within One month from date of delivery of solution to UAT.	Within One month from date of delivery of solution to UAT.
		e.	Pilot Implementation	Within 2 weeks from the date of UAT-Signoff.	Within 1 week from the date of UAT-Signoff.
		f.	Acceptance	Within 4 weeks from date of Pilot Implementation of the Solution.	Within 4 weeks from date of Pilot Implementation of the Solution.



p) Annexure-18 Bill of Material Page - 79
Table - B is added for on-site support of two resources

Description	Resource Cost per month [Excluding Tax]	Tax%	Tax Value	Resource Cost per month [Including Tax]	No. of Months	Resource Cost for 6 month [Including Tax]
Junior Onsite Resources for Document Management Solution at Mumbai					6	
Senior Onsite Resources for Document Management Solution at Mumbai					6	

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.
Please take note of the above Amendments while submitting your response to the subject RFP.



Date : 11/10/2017
Place : Mumbai


Deputy General Manager