

ENGAGEMENT OF TRAINING VENDOR FOR CONDUCTING "RE-ORIENTATION TRAINING PROGRAM"

Amendment No: 02

26.02.2018

Sno	Page of RFP	Clause No.	Existing Clause	Amended Clause
1.	9	4.10	Bidder's trainer shall accompany each of the in-house trainers/coaches for conducting the Project for one day at each branch during the visit of first two branches. Bidder's trainer to accompany each of the in-house trainers/coaches for conducting the Project for one day at each branch during the visit of first two branches.	Bidders' Trainers/Executives may visit the branches selectively with a maximum of two visits with every in-house trainers/coaches to guide/handhold and make course correction, in case of need, in consultation with the Bank. Bidders' Trainers/Executives may visit the branches selectively with a maximum of two visits with every in-house trainers/coaches to guide/handhold and make course correction in case of need in consultation with the Bank.
2.	12	7.4.3		The cost incurred for such visits would be borne by the Bank separately. Such Out of Pocket Expenses will be reimbursed on actual Cost incurred or as per the eligibility/entitlements of officer in the rank of Scale III of the Bank, whichever is less.
3.	10	7.1.2	During the preparatory period, the Project design and content to suit the needs of select branches and their business, would need to be prepared. This should include designing customer service booklets and other appropriate tools, materials etc., for Bank staff. The course design, content, delivery methodologies shall be examined and approved by the Bank.	During the preparatory period, the Project design and content to suit the needs of select branches and their business, would need to be prepared. This should include designing customer service booklets and other appropriate tools, materials etc., for Bank staff. The course design, content, delivery methodologies shall be examined and approved by the Bank. The Cost of customized training materials, Audio visual Aids, and any other such material prepared exclusively for this project acceptable to the Bank, will be treated as a separate cost and will be borne by the Bank.

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4.	--	New Clause	<p>A brief training/orientation of two days duration to be provided to identified 35 nodal officers / facilitators of the Bank either at Gurgaon or Bengaluru training centers of the Bank, to bring them on-board with the training programme. These nodal officers/facilitators will facilitate / coordinate with the Successful Bidder for smooth and effective implementation of the project.</p> <p>The above may be read under new clause 7.2.3.</p> <p>Right over the Module:</p> <p>Bank shall have the unlimited right for using the model/materials developed by the Successful Bidder perpetually for its internal purposes.</p>
5.	42 61	<p>Right over the Module:</p> <p>Bank shall reserve the right to use the Module, Materials developed by the Successful Bidder for its own use on completion of contract or on Cancellation / Foreclosure /Termination and it shall become the property of the Bank. The Bidder cannot claim ownership later. The Bidder also should not make use of the same to any other person/s or institution as the ownership is with the Bank.</p>	
6.	20 20.2	Last Date for submission of Bid : 28/02/2018 upto 3.00 pm	Last Date for submission of Bid : 23/03/2018 upto 3.00 pm
7.	21 21.1	The Part A-Conformity to Eligibility Criteria shall be opened in the presence of the Bidder's representative/s who may choose to attend the bid opening on 28/02/2018, Wednesday 3.30 pm.	The Part A-Conformity to Eligibility Criteria shall be opened in the presence of the Bidder's representative/s who may choose to attend the bid opening on 23/03/2018, Thursday 3.30 pm.

