

Amendment-3 to RFP 12/2018-19 dated 06/12/2018 for Selection of Service Providers for Delivery of Domestic & International SMS and IVR solutions

It is decided to amend the following in respect of the above RFP:

a. Submission & Opening of Bid - (Section A-Page No. 2)

| Description | Existing details | Amended details |
|--|--|---|
| | Time & Date | Time & Date |
| Last Date and Time for Submission of Bids | 03/01/2019, Thursday upto 3.00pm | 09/01/2019, Wednesday upto 3.00pm |
| Date, Time & Venue for opening of Part A-Conformity to Eligibility Criteria. | 03/01/2019, Thursday at 3.30pm Venue: Canara Bank, Second Floor, Conference Hall, DIT Wing-HO (Annex), Naveen Complex, 14 M G Road, Bengaluru 560001. | 09/01/2019, Wednesday at 3.30pm Venue: Canara Bank, Second Floor, Conference Hall, DIT Wing-HO (Annex), Naveen Complex, 14 M G Road, Bengaluru 560001. |

| Sl. No. | Page No. | Section/ Annexure/ Appendix of the RFP | Clause No. | Existing | Amended |
|---------|----------|--|---|---|---|
| b. | 30 | F | <u>6. Security Deposit / Performance Bank Guarantee:</u> | 6.1 The successful bidder should submit a Security Deposit / Performance Guarantee for 15% of total value of the Order within 15 days from the date of acceptance of the Order. | 6.1 The successful bidder should submit a Security Deposit / Performance Guarantee for <u>10% of per annum order value or 1 Crore, whichever is less</u> , within 15 days from the date of acceptance of the Order. |
| c. | 70-71 | 14 | <u>Table-C</u> <u>Table-C- Total Cost of Ownership for 3 Years</u> | Row no. F "Total Cost of Ownership exclusive of Taxes [Sum of Row C and E of Table-C]" | Row no. F to be read as "Total Cost of Ownership (Inclusive of Taxes) [Sum of Row C and E of Table-C]" |

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.
Please take note of the above Amendments while submitting your response to the subject RFP

Date: 02/01/2019
Place: Bengaluru


Deputy General Manager

