

Amendment-4 to RFP 12/2018-19 dated 06/12/2018 for Selection of Service Providers for Delivery of Domestic & International SMS and IVR solutions

It is decided to amend the following in respect of the above RFP:

Sl. No.	Page No.	Section/ Annexure/ Appendix of the RFP	Clause No.	Existing	Amended
a.	58	Annexure-7	Scope of Work I. General requirements A. Hardware/ software requirements	13. For delivery of Domestic SMSs, the middleware provided by the bidder should directly integrate with the Telecom company. The traffic should not be routed through any of the bidder's setup located outside the Bank's DC/DR/premises	This RFP Clause stands deleted.

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.  
Please take note of the above Amendments while submitting your response to the subject RFP

Date: 03/01/2019  
Place: Bengaluru

  
Deputy General Manager

