

TEMPLATE FOR LODGING ATM RELATED COMPLAINTS

From,

To,

The Branch Manager
Canara Bank

----- (Name of the Branch) *

----- (Name of the City)

1	Customer Information: Name of the Customer : Account Number : Debit Card/ATM Card No. :
2	ATM Information: ATM ID/Location, if ID is not available : Nature of the ATM Bank :
3	Nature of the Complaints: a. Complaint relating to Cash Withdrawal: Amount requested for withdrawal : ₹ Amount actually disbursed at ATM : ₹ Amount to the account debited : ₹ Date of Transaction : / / (mm/dd/yy) Time of Transaction : (am/pm) b. Card Capture by ATM : c. Other complaints :
Date : Place:	
Signature of the Card Holder Contact Tel/Mob No.:	

* (Name of the Bank Branch where cardholder account is maintained which is linked to ATM card)