केनरा बैंक Canara Bank

Amendment to RFP 22/2010-11 dated 31.01.2011
Global Tender for Implementation of
Comprehensive Centralised Desktop Management Solution in Canara Bank

It has been decided to amend the RFP Clause No.2.3.5- Resident Engineer and Bill of Material (Annexure K) for the above RFP. The details are attached here below.

Please also note that Pre Bid queries and replies by the Bank have already been uploaded in our Bank's website.

Interested Bidders are requested to go through the Amendments and Pre Bid queries & Replies and submit their response in time.

All the other Instructions and Terms & Conditions of the subject RFP remain unchanged.

PLACE: BANGALORE
DATE: 15.02.2011

R RAJENDRAN
DEPUTY GENERAL MANAGER

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H.O. DIT Procurement Group केनरा बैंक CANARA BANK BANGALORE

1. Page No. 6 of the subject RFP

RFP Clause No.	Existing Clause as per RFP	Modified clause
2.3.5.2	**RESIDENT ENGINEER** The Services of the engineer should be available from morning 8 am to till 9 pm in the night on all the Bank working days, during the entire project implementation period and during warranty/AMC, if contracted. Bank also has the right to advise the engineer concerned to stay overtime, if their services are warranted.	**RESIDENT ENGINEER:** The Services of the Resident engineer should be available as below: During Implementation period, at Data Centre(DC) from morning 8 am to 8 pm in the night on all Bank working days and morning 10 am to 6 pm in the evening at all Network Aggregation Points(NAP). During Evaluation Period of 6 months after implementation period, at Data Centre (DC) from morning 8 am to 8 pm in the night on all Bank working days. After signing off the project, i.e, after evaluation period at DC from morning 8am to 8 pm in the night on all bank working days, if residential engineer's support is contracted by the bank. However, in case of emergency, the Engineer/s concerned may be advised to stay and complete the work.

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ANNEXURE - K (Revised)

[Note: These details should be on the letter head of Bidder and each & every page should be signed by an Authorised Signatory with Name and Seal of the Company]

Bill of Material and Price Schedule

Note:

1. This Bill of Material must be attached in Technical Offer as well as Commercial Offer. The format will be identical for both Technical and Commercial Offers, **except that the Technical Offer should not contain any price information.** Technical offers without the Bill of Materials will be liable for rejection.

2. Bidder must take care in filling price information in the Commercial Offer, to ensure that there are no typographical or arithmetic errors. All fields must be filled up correctly.

3. The full details (including configuration) of Hardware & OS and Application software suggested for the solution to be specified separately by the bidder with the Architecture and Working of the Solution in detail along with the Bill of Material **invariably.**

4. The Commercial Bid will be evaluated based on the Total Cost of Ownership (TCO) of the Comprehensive Centralised Desktop Management Solution ie., Cost of Hardware (including OS) + Cost of Software + AMC for Hardware (including OS) for 3 years after warranty period at present values + ATS for Application Software for 5 years at present values + Implementation Charges + Support Charges for 5 years at present values + Taxes. Basing on the TCO, L1 Bidder will be determined.

5. The Bidder should indicate the individual taxes, and its applicable rate along with the estimated tax amounts to be paid by the Bank.

6. If any of the deliverable product, mainly, Hardware, software, Service/Support etc. has both VAT and Service Tax, the bidder has to indicate the Goods component with percentage of VAT and Service Component with service Tax involved. The Goods Component + Service Component should be limited to 100% of the Cost Price, For example, if Goods Component is 60% then, the Service Component cannot be more than 40%.

Signature of the Authorised Signatory with date & seal

i. HARDWARE (including OS)

Sl. No	Item Details - Specify the details of Hardware (including OS) with Specifications	Cost Price per unit with 3 year Comprehensive onsite warranty for Hardware (including OS) (Exclusive of Taxes)	3 years AMC charges after warranty period for Hardware (including OS) [Exclusive of Taxes]	Taxes for Col No. 3 (Split up details to be furnished in table vi below)	Cost Price per unit with 3 year warranty, 3 year AMC for Hardware (including OS) and Taxes	Qty	Total in Rupees
1	2	3	4	5	6=3+4+5	7	8=6x7
1 2 3 4							
	HARDWARE-(A)	XXXXXXX	XXXXXXX	XXXXXXX	XXXXXXX	X	

ii. SOFTWARE

Sl. No	Item Details (Specify the details of Application Software and any other related software with full details)	Cost Price with one year ATS (Exclusive of Tax)	5 years ATS charges after completion of first year ATS [Exclusive of Tax]	Taxes for Col No. 3 (Split up details to be furnished in table vi below)	Cost Price per Unit with 6 year ATS plus Taxes	Qty	Total in Rupees
1	2	3	4	5	6 = 3+4+5	7	8=6x7
1 2	Application Software (Enterprise Edition) and including Licenses Any other related Software including licenses, if any						
	SOFTWARE- (B)	XXXXXX	XXXXX	XXXXX	XXXX	XXX	

Signature of the Authorised Signatory with date & seal

iii. IMPLEMENTATION CHARGES

Sl. No.	Item Details (Split up details to be furnished)	Total Charges [Excl. Tax]	Taxes for Col No. 3 (Split up details to be furnished in table vi below)	Total Charges [Inclusive of Taxes] in Rupees
1	2	3	4	5=3+4
1	Charges for carrying out all the implementation activities specified in the Scope of Work as per RFP. (Including porting of software at Desktops at Primary site, Desktops at all offices / branches of our Bank and also providing resident engineer support at DC & NAP locations till signing off the Project as mentioned in page no. 22, clause 2.3.5 including amended clause of 2.3.5.2)			
	IMPLEMENTATION CHARGES (C)	XXXXX	XXXXXX	

iv. SUPPORT CHARGES AFTER SIGNING OF THE PROJECT

Sl. No.	Item Details (Split up details to be furnished)	Total Charges [Excl. Tax]	Taxes for Col No. 3 (Split up details to be furnished in table vi below)	Total Charges [Inclusive of Taxes] in Rupees
1	2	3	4	5=3+4
1	DATA CENTRE LOCATION: Support charges for 5 years, towards residential engineer, after signing off the project, i.e, after evaluation period at Data Centre , from morning 8am to 8 pm in the night on all bank working days, if residential engineer's support is contracted by the bank. (as mentioned in page no. 22, clause 2.3.5 including amended clause of 2.3.5.2 specified above). However, in case of emergency the Engineer/s concerned may be advised to stay and complete the work.			
2	**Branches :** Support Charges for trouble shooting, visits to branches/offices, for Five years from the date of Signing off the Project. Year-wise break up should be given for the support charges at Data centre location and branches together in the table (vii) serial No.4			
	SUPPORT CHARGES (D)	XXXXX	XXXXXX	

Signature of the Authorised Signatory with date & seal

v. CONSOLIDATION

Sl. No	Details	TOTAL COST - Rs.
1	HARDWARE- 'A'	
2	SOFTWARE- 'B'	
3	IMPLEMENTATION CHARGES- 'C'	
4	SUPPORT CHARGES AFTER SIGNING OF THE PROJECT- 'D'	
	TOTAL	

vi. SPLIT UP OF TAXES

Sl. No	Details		VAT	Service Tax	Any other Tax (Specify)	Any other Tax (Specify)	TOTAL TAX
	i. HARDWARE (including OS)	Goods Component					
		Service Component					
	ii. SOFTWARE	Goods Component					
		Service Component					
	iii. IMPLEMENTATION CHARGES	Goods Component					
		Service Component					
	iv. SUPPORT CHARGES AFTER SIGNING OF THE PROJECT	Goods Component					
		Service Component					
	TOTAL						

Signature of the Authorised Signatory with date & seal

vii. COMMERCIAL VERSION - POST WARRANTY AMC /ATS /IMPLEMENTATION CHARGES/ SUPPORT CHARGES CALCULATION TABLE

Sl. No	Details	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	TOTAL
1	AMC on Hardware	******	******	******				
2	ATS on Software	******						
3	Implementation Charges for maximum period of 15 Months		******	******	******	******	******	
4	Support Charges after Signing off the Project	******						
	TOTAL							

* The Present Value (PV) of the AMC / ATS price offered/Support Charges for all the years quoted by the Bidders shall be added to the price of the offered, for the purpose of evaluation of the price bid and arriving at L1. The Present Value (PV) for the AMC component will be calculated as per the following formula:

$$\frac{C}{(1+r)^n}$$

Where 'C' is the annual AMC/ATS amount of each year
'r' is Bank's prevailing Base Rate which is presently 8.50%.
'n' is 1 for 1st year, 2 for 2nd year, 3 for 3rd year etc.

We understand that the above-mentioned figure is for price-comparison purpose only and for arriving the L1 Bidder.

We understand that Bank shall be placing Order to the Selected Bidder exclusive of taxes only and that all applicable Taxes like CST/VST/VAT/Service Tax will be paid at actual against production of invoice / bills.

We understand that Bank will pay VAT only for Good Component of Hardware/ Software and Service Tax for Service Component of Hardware/Software. We also understand that the Goods Component + Service Component should be limited to 100% of the Cost Price.

Confirmation to be submitted with masked bill of materials - AMC /ATS Charges
We confirm that we have quoted for post warranty AMC /ATS rates (as per terms and conditions of the tender), giving the rates/price in our Commercial Offer.

Date: 15/2/11 **Signature of the Authorised Signatory with date & seal**