

Dear Customer,

Kindly click on the below link to access Alternate Banking Channels of Canara Bank.

- Direct Link to Download CANDI (Canara Bank Mobile Application) Android https://play.google.com/store/apps/details?id=com.canarabank.mobility
- 2. **Direct Link to Download CANDI** (Canara Bank Mobile Application) IOS <a href="https://apps.apple.com/in/app/candi-mobile-banking-app/id1408607550">https://apps.apple.com/in/app/candi-mobile-banking-app/id1408607550</a>
- 3. **Direct Link to access Internet Banking** (Lite Version- Retail) <a href="https://candi.canarabank.in/omnichannel/">https://candi.canarabank.in/omnichannel/</a>
- 4. Official website of Canara Bank- https://canarabank.com/
- 5. **Direct Link to Download Candigital (** for Corporate Customers)-https://canarabank.com/Canara-Bank-User-Manual.html
- 6. FAQ- Internet Banking <a href="https://netbanking.canarabank.in/entry/FAQ123.htm">https://netbanking.canarabank.in/entry/FAQ123.htm</a>
- 7. FAQ- Mobile Banking 
  https://www.canarabank.com/Upload/English/Content/CAPEX-Mobile-Banking-FAQs.html
- 8. FAQ- CanDigital <a href="https://canarabank.com/Canara%20Bank%20FAQs.html">https://canarabank.com/Canara%20Bank%20FAQs.html</a>

We hope the FAQs mentioned above have addressed your concerns. In case of further clarifications/queries, you may contact us through the following channels:

## The toll-free numbers are:

CANARA BANK : 1800 425 0018 SYNDICATE BANK : 1800 208 3333 1800 3011 3333

Customers are requested to reach us on above mentioned Toll Free Numbers for any complaints/issues. Bank shall not be responsible for any consequences arising out of customers calling other non-verified numbers.

## Missed Call Balance Enquiry Numbers:

**CANARA BANK** : <u>8886610360</u> **SYNDICATE BANK** : <u>9210332255</u>

For any further assistance, you can also visit your nearest bank branch.

**Disclaimer:** These FAQs are to answer general customer queries and are not to be considered as guidelines for operational and/or legal perspective of the amalgamated bank.

Canara Bank or its employees or any genuine company will never ask for your credit or debit card details, including confidential information like your card number, card expiry date, CVV, OTP or internet password. Do not share these details with anyone over phone or e-mail as this could lead to fraud.

## "Canara Bank's Founding Principles:

- To remove Superstition and ignorance.
- To spread education among all to sub-serve the first principle.
- To inculcate the habit of thrift and savings.
- To transform the financial institution not only as the financial heart of the community but the social heart as well."