

Amendment-1 to RFP 02/2019-20 dated 05/04/2019 For Supply, Installation and Maintenance of Laptop Computers under Rate Contract

It is decided to amend the following in respect of the above RFP:

Sl. No.	Page No.	Section/ Annexure/ Appendix of the RFP	Clause No.	Existing	Amended
a.	58	Annexure 7	Technical Requirements for Laptop Computers in Canara Bank Point no. f.	f. Mother Board: OEM logo or OEM Part Code no. should be embossed on the mother board	f. Mother Board: OEM logo or OEM Part Code no. should be embossed/ printed on the mother board. <u>(Sticker is not acceptable)</u>
b.	61	Annexure 8	Scope of Work	7. The bidder(s) must undertake to provide Post Warranty on-site Maintenance Support for supplied Laptop Computers with operating system and arrange for spare parts for a minimum period of 2 year after expiry of warranty period (in total 5 Years) for all Hardware items. The Bidder shall provide service/support from 9 am to 7 pm on all Bank's working day for Branches / Offices with maximum resolution/response time specified in the RFP.	7. The bidder(s) must undertake to provide Post Warranty on-site Maintenance Support for supplied Laptop Computers with operating system and arrange for spare parts for a minimum period of 2 year after expiry of warranty period (in total 5 Years) for all Hardware items. The Bidder shall provide service/support from <u>9 am to 6 pm</u> on all Bank's working day for Branches / Offices with maximum resolution/response time specified in the RFP.

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.
Please take note of the above Amendments while submitting your response to the subject RFP

Date: 16/04/2019
Place: Bengaluru

Deputy General Manager