

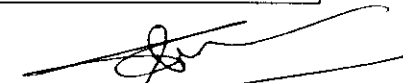
Pre Bid Queries and Replies for RFP 05/2019-20 dated 09/05/2019 for Supply of Microsoft Server Operating System Licenses Red hat Enterprise Licenses

Sl. No.	Page No.	Section	RFP Clause	Clause/Technical Specification	Bidder's Query	Bank's Reply
1	13	C. Deliverables & Service Level Agreements (SLAs)	1. Supply of Operating System Licenses:	1.2. The Operating System licenses should be supplied within Two (2) Weeks from the date of acceptance of Purchase Order (PO).	Request Bank to amend the clause as below: The Operating System licenses should be supplied within Four (4) Weeks from the date of acceptance of Purchase Order (PO).	RFP Clause is Modified as under: <u>C. Deliverables & Service Level Agreements (SLAs)</u> 1. Supply of Operating System Licenses: 1.2. The Operating System licenses should be supplied within Four (4) Weeks from the date of acceptance of Purchase Order (PO).
2	13	C. Deliverables & Service Level Agreements (SLAs)	1. Supply of Operating System Licenses:	1.3. Bank reserves the right to change/modify locations for delivery of the Operating System license. In the event of any change/modification in the locations where the Operating System licenses are to be delivered, the bidder in such cases shall deliver at the modified locations at no extra cost to the Bank.	How many locations Bank has for the deployment of Windows Server 2019 OS and RHEL Licenses. Please Clarify it prior	Bidder has to deliver the Operating system Licenses in Bangalore as per the RFP Terms and Conditions.
3	13	C. Deliverables & Service Level Agreements (SLAs)	2. Penalties/Liquidated Damages	2.1. Liquidated Damages for non-delivery: If the Operating system licenses are not delivered as per delivery clause 1.2 a penalty at the rate of Rs. 0.50%/- (plus GST) on delay in delivery per day will be levied. However total penalty shall be restricted to 10% (plus GST) of the invoice value.	Request Bank to amend the clause as below: Liquidated Damages for non-delivery: If the Operating system licenses are not delivered as per delivery clause 1.2 a penalty at the rate of Rs. 0.1%/- (plus GST) on delay in delivery per day will be levied. However total penalty shall be restricted to 5% (plus GST) of the invoice value.	Bidder has to comply with the RFP terms.
4	33	Annexure 2	Eligibility Criteria BIDDER EXPERIENCE Point. e	Eligibility Criteria: Bidder should have supplied proposed 100 numbers of Microsoft Windows and 10 Numbers of Redhat OS licenses to Scheduled Commercial Banks/ Government Departments/ Public Sector Units in India in single/multiple orders during last two years from the date of RFP. Documents to be submitted with Part A-Conformity to Eligibility Criteria: The Bidders has to provide order copy/reference Letter from Scheduled Commercial Banks/ Government Departments/ Public Sector Units in their name duly mentioning the proposed licenses.	Request Ban to amend the clause as below: Bidder should have supplied 100 numbers of Microsoft Windows and 10 Numbers of Redhat OS licenses to Scheduled Commercial Banks/ Government Departments/ Public Sector Units in India in single /multiple orders during last two years from the date of RFP.	Bidder has to comply with the RFP terms.



5	NA	NA	NA	Additional Suggestion	<p>Request Bank to move the Software Assurance duration from 2 yrs. to 3 yrs. since:</p> <p>1. For the associate product in the Tender (For RHEL) the bank has requested for three year support, so it would be appropriate to quote for MS licenses also for 3 yrs.</p> <p>2. Since Microsoft - has released the Windows Server license recently in Oct / Nov- 2018 and Microsoft has the practice of releasing the minor release once in 1.5 yrs. and Major release once in 3 yrs., so it would be appropriate for the Bank to consider for 3 yr. -Software Assurance for the free upgrade benefit as well as for the commercial benefit as well instead of 2 yr - Software Assurance.</p>	Kindly refer Amendment-1 of this RFP.
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Date: 18-05-2019
Place: Bengaluru


 Deputy General Manager
