

Annexure

Amendment-2 to "RFP DBS 03/2019-20 dated 01.06.2019 for Engaging the Services of an Insurance Company for renewal of Card Insurance Programme [Lost Card Policy and Cancare Policy] under Non-Traditional Insurance Policies

It is decided to amend the following in respect of the above RFP:

Events	Existing	Amended
	Time & Date	Time & Date
Last Date of Submission of Bids	25.06.2019, Tuesday upto 03:00 PM	28.06.2019, Friday upto 03:00 PM
Date and Time of opening of Part A- Conformity to Eligibility Criteria.	25.06.2019, Tuesday 03:30 PM	28.06.2019, Friday 03:30 PM

Sl No	Page no	Clause no	Sub clause No.	Existing RFP Clause	Addition	Amended
1.	13	15	15.1	Bid opening date mentioned as 08.05.2019, Wednesday		28.06.2019, Friday at 03:30 PM
2.	2	8	-	EMD (Refundable)-Rs.10,00,000/- (Rupees Ten lakhs only).		EMD not applicable.
3.	20	41	41.5	The Bidder represents and acknowledges to the Bank that it possesses necessary experience, expertise and ability to undertake and fulfill its obligations, under all phases involved in the performance of the provisions of this RFP. The Bidder represents that all software to be supplied in response to this RFP shall meet requirement of the solution proposed by the Bidder. The Bidder shall be required to independently arrive at a solution, which is suitable for the Bank, after taking into consideration the effort estimated for implementation of the same. If any services, functions or responsibilities not specifically described in this RFP are an inherent,		The Bidder represents and acknowledges to the Bank that it possesses necessary experience, expertise and ability to undertake and fulfill its obligations, under all phases involved in the performance of the provisions of this RFP. Insurance companies should ensure that the bank is not put to any loss/inconvenience in the event of any claims, due to wrong calculation of premium on the part of the companies. In such instances the cost and consequences will be

				<p>necessary or customary part of the deliverables or services and are required for proper performance or provision of the deliverables or services in accordance with this RFP, they shall be deemed to be included within the scope of the deliverables or services, as if such services, functions or responsibilities were specifically required and described in this RFP and shall be provided by the Bidder at no additional cost to the Bank. The Bidder also acknowledges that the Bank relies on this statement of fact, therefore neither accepting responsibility for, nor relieving the Bidder of responsibility for the performance of all provisions and terms and conditions of this RFP, the Bank expects the Bidder to fulfill all the terms and conditions of this RFP.</p>		<p>the sole responsibility of the Insurance Company.</p>
4.	45	5	-	<p>Claim Documentation under Claim Procedure of Lost Card Policy</p>	<p>g. Copy of passport/ Travel details or declaration from the customer for not having Passport to be submitted to the Insurance company in case of all card present/ card Not present International Transactions.</p> <p>h. Declaration from the Bank for reimbursements made to the customer, if any.</p>	

5.	56	Section-2	b.	Compensation up to the sum Insured shall be payable in the event of the Insured suffering a total loss of Baggage, while on a journey that has been checked by an International/Domestic Airline for Domestic/International destination	Compensation upto the sum Insured shall be payable in the event of the Insured suffering a total loss of Baggage, while on a journey that has been checked by an International/Domestic Airline for Domestic/International destination. However, the maximum amount the insurance company will be liable to pay is the actual value of Baggage but not exceeding the sum insured stated in the above table after deduction of amount paid by the Airlines.
6.	57	Sec -3	A	The company shall indemnify the valid cardholders for any item purchased using the Canara Credit/ Platinum/Business Debit cards anywhere in the Geographical Area specified in the Annexure-V when such items is in transit from the place of purchase to the residence of the card holders and when the item is contained in the residence of the cardholder when such item is lost or destroyed due to fire, burglary, theft, riot and strike, malicious damage, and by accidental external means for a period of 60 days from the date of purchase of such item.	The company shall indemnify the valid cardholders for any item purchased using the Canara Credit/ Platinum/Business Debit cards anywhere in the Geographical Area specified in the Annexure-VB when such items is in transit from the place of purchase to the residence of the card holders [except for purchases from e-commerce portal] and when the item is contained in the residence of the cardholder when such item is lost or destroyed due to fire, burglary, theft, riot and strike, malicious damage, and by accidental external means for a period of

						60 days from the date of purchase of such item.
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All the other Instructions and Terms & Conditions of the above RFP remain unchanged.

Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 14.06.2019
Place: Bengaluru

पुष्कर सिन्हा
उप महा प्रबंधक
PUSHKAR SINHA
DEPUTY GENERAL MANAGER Deputy General Manager

