

Dear Customers,

Do you know the status of your enrolment under Pradhan Mantri Jeevan Jyoti Bima Yojana / Pradhan Mantri Suraksha Bima Yojana ?

Following enquiry options are enabled for our customers.

1. Customers can visit our website www.canarabank.com and click on “Social Security Scheme Query” icon under “Other Services” on home page. Key in their 13 digit A/c number & Customer ID or Date of Birth. The system will throw the response.

All Customers getting the Account Debit Status as “Premium debited” are successfully covered under the respective scheme.

2. Customers to send SMS “SSSQ<space>last four digits of your a/c number” to 9266623333, through their registered mobile number. The status will be sent to Customer’s mobile by a return SMS.

All Customers getting the response as “Submitted to Insurance Co.” are successfully covered under the respective scheme.

Customers not getting the response as indicated in the above query options are not covered. Such Customers should contact their respective branch immediately to know the reason for non-acceptance.

