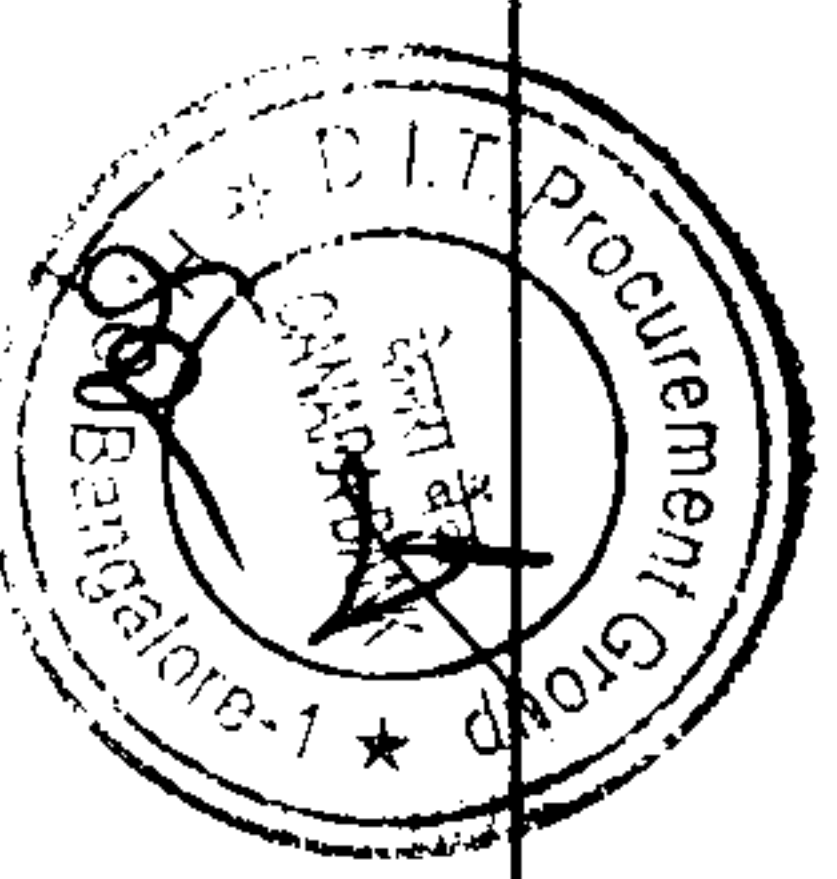


**Reply to Pre Bid Queries submitted by the Bidders for EO1 01/10-11 dated 09.12.2010 for Empanelment of Vendors for Supply, Installation, Commissioning and Maintenance of  
IT Hardware and Software**

Sl. No.	Name of Vendor	EOI Clause	Page No.	Banks's Requirements	Queries/ Clarifications/ Amendments raised / requested by the bidders	Reply By the Bank
1	M/s R P Infosystems PVT Ltd.	E. CHECKLIST Clause No. 10	8	The Applicant shall produce NSTL Certificate, Microsoft certificate, Linux certificate, DMI Certificate, ERTL Certificate, TCO Certificate, MPR II Certificate or any other certificate available for the respective hardware items manufacture / marketed by them	Point No 10 Page 8- NSTL Certificate is not applicable now and as such will be difficult to provide. Also all other Certificates like MS Certificate, Linux Certificate, DMI etc are Model specific and unless the Specs are determined how do we submit the same? We are having multiple Models and as such do we need to submit the certifications for all the Models -CLARIFICATION Required on the same.	NSTL certificate need not be submitted. For other certificates please comply with the EOI terms.
2	M/s R P Infosystems PVT Ltd.	E. CHECKLIST Clause No. 11	8	The Applicant shall be authorized dealer for Microsoft products, oracle software and other software items that the bank may purchase in implementation of various projects or shall have back to back agreement with original partner dealing with the above mentioned software items	Point No 11 Page 8-" Applicant should be Authorized dealer for Microsoft Products, Oracle Software and other Software Products etc- Is this clause applicable only for Sr-2-System and Off the Shelf Software Category?-Clarification required. We also suggest that the operating System be removed from Category 2 and it should be part of the Desktops/Servers and in Category 1 only.	Hardware includes related OS also. Hence, the EOI condition is applicable for both the categories. The bidder to comply with EOI terms.
3	M/s R P Infosystems PVT Ltd.				Can the Vendor get empanelled for any single Category or is it mandatory to get empanelled in both the categories?	The bidder can apply for any one or more categories as mentioned in Annexure I.
4	M/s SAI Infosystems (India) Ltd.	Annexure I Applicant Profile	10	Category/ Items Sl No. 1 to 6	As per the Annexure there are total 6 category/ items. As per the detail given we understand that we can apply for empanelment for any/some/all items mentioned at Sl. No. 1 to 6. Kindly confirm.	The bidder can apply for any one or more categories as mentioned in Annexure I.
5	M/s SAI Infosystems (India) Ltd.	Eligibility Criteria Sl.No.10	5	The bidder for Printers (Various types i.e., Passbook, DMP, High Speed, Laser Jet etc) should have supplied at least 1000 printers of their own / their OEM partner each year in the last two years (up to 31/03/2010).	As per the clause [ The bidder for printers (various types ie., Pass Book , DMP, High Speed, laserJet etc) should have supplied at least 1000 printers of their own / their OEM partners each year in the last two years (upto 31.03.2010). We understand that bidder should have supplied atleast total 1000 printers of various types ie., Pass Book, DMP, High Speed, Laserjet etc) of different makes. Kindly confirm	The bidder for Printers should have supplied at least 1000 printers (various types i.e., Passbook, DMP, High Speed, Laser Jet etc) of their own / their OEM partner each year in the last two years (up to 31/03/2010) of same or different makes.



Reply to Pre Bid Queries submitted by the Bidders for EOI 01/10-11 dated 09.12.2010 for Empanelment of Vendors for Supply, Installation, Commissioning and Maintenance of IT Hardware and Software

Sl. No.	Name of Vendor	EOI Clause	Page No.	Banks's Requirements	Queries/ Clarifications/ Amendments raised / requested by the bidders	Reply By the Bank
6	M/s SAI Infosystems (India) Ltd.	Annexure 4 (Brand of Computer Hardware)	14		In this regard, we would like to request you to clarify whether we can quote one or more make and model against the item required	The bidder can quote one or more make and model against the item required
7	M/s SAI Infosystems (India) Ltd.			General	In this regard, we would request you to kindly clarify whether after empanelment we can change make and model as per technical requirement.	The Empanelled vendors have to respond to our RFPs as per the Requirements and Terms & Conditions specified in the respective RFPs.

Place: Bangalore

Date: 23.12.2010

*Verdine*  
Deputy General Manager

