

**Amendment-7 to "RFP 05-2017-18 Dated 26/05/2017 for Selection of Security System Integrator to Setup Information Security Operation Centre in Canara Bank"**

It is decided to amend the following in respect of the above RFP:

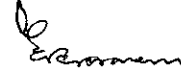
Sl. No.	Page No.	Clause No.	Existing	Amended
a.	31	<b>25. <u>Service Level Agreements</u></b> 25.1. Service levels during implementation phase	25.1.2. One percent of the total implementation fees would be levied as a penalty for every one week delay as per implementation timelines per product/service. 25.1.3. Penalty would be levied for delivery, installation, and implementation delays for each solution and shall be a maximum of 20% of the total cost of that solution from the finalized bidder for the bank.	25.1.2. Non-compliance to the implementation timelines mentioned in Clause no. 23.2 of the RFP will result in the Bank imposing penalty of 1% on delay in implementation per week or part thereof, on the total value of that particular solution location wise. 25.1.3. However, total penalty to be recovered under above clauses 25.1.2 shall be restricted to 10% of the total value of that particular solution location wise.
b.	47	<b>45. <u>Delivery, Installation, Integration and Commissioning:</u></b>	45.2. <b><u>Project Schedule are as follows:</u></b> 45.2.1. <b><u>Supply of Hardware and Software items:</u></b> Within 4 weeks from the date of acceptance of Purchase Order for Non-Road permit Locations and 5 weeks for Road permit Locations. 45.2.2. <b><u>Installation, Configuration and Implementation:</u></b> as per Timelines defined in the Clause no. 23.	45.2. Project time lines are mentioned in the Clause no. 23 of the RFP.
c.	50	<b>51. <u>Penalties/ Liquidated Damages:</u></b>	51.1 Penalties/Liquidated damages for delay in Delivery and Installation of Software would be as under. 51.1.1 Non-compliance of the Supply/delivery clause (45.2.1) will result in the Bank imposing penalty of 0.50% on delay in delivery per week or part thereof, on the invoice value of that particular Item/solution location wise. 51.1.2 Non-compliance of the Installation, Configuration and Implementation clause (45.2.2) will result in the Bank imposing penalty of 0.50% on delay in Implementation per week or part thereof, on the invoice value of that particular Item/solution location wise.	51.1 Penalties/ Liquidated damages for delay in Delivery, Installation and implementation of all the Hardware and Software will be levied as mentioned in clause 25 of the RFP.



			51.1.3 However, the total Penalty/LD to be recovered under above clauses 51.1.1 & 51.1.2 shall be restricted to 10% of the total value of that particular Item/solution location wise.	
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All the other Instructions and Terms & Conditions of the above RFP remain unchanged.  
Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 05/08/2017  
Place: Bengaluru

  
Deputy General Manager  
