

**Amendment-1 to "RFP 09/2017-18 dated 07/08/2017 for Supply, Installation, Commissioning and Maintenance of Network Devices"**

It is decided to amend the following in respect of the above RFP:

Sl. No.	Page No.	Clause No.	Existing	Amended
a.	27	<u>42. Delivery, Installation, Commissioning and Acceptance:</u>	42.7 Non-compliance of the above delivery clause will result in imposing penalty at 0.50% of the cost of all the ordered equipments of the respective location for every 7 days of delay from the due date or part thereof separately for delay in delivery. However the total LD to be recovered under this clause shall be restricted to 5% of the total value of the order for that location.	42.7 Non-compliance of the above delivery clause will result in imposing penalty at 0.50% (plus GST) of the cost of all the ordered equipment of the respective location for every 7 days of delay from the due date or part thereof separately for delay in delivery. However the total LD to be recovered under this clause shall be restricted to 5% (plus GST) of the total value of the order for that location.
b.	28	<u>42. Delivery, Installation, Commissioning and Acceptance:</u>	42.10 Non-compliance of the above installation clause will result in imposing penalty at 0.50% of the cost of all the ordered equipments of the respective location for every 7 days of delay from the due date or part thereof separately for delay in installation. However the total LD to be recovered under this clause shall be restricted to 5% of the total value of the order for that location.	42.10 Non-compliance of the above installation clause will result in imposing penalty at 0.50% (plus GST) of the cost of all the ordered equipment of the respective location for every 7 days of delay from the due date or part thereof separately for delay in installation. However the total LD to be recovered under this clause shall be restricted to 5% (plus GST) of the total value of the order for that location.
c.	51	Annexure-3 Eligibility Criteria Declaration  Point No. e	<u>Eligibility Criteria:</u> The Bidder should have their own Service /Support Office in at least 15 out of 21 Circle Office locations of the Bank as mentioned in Annexure-5 of the RFP. <u>Documents to be submitted with RFP:</u> The Bidder to submit the details viz., Address, phone no., email id and contact person Name & Mobile no. etc as per ANNEXURE-5. In Case Bidder is bidder is having Service /Support Office for only 15 Circle Offices Locations of the Bank, Bidder has to provide an undertaking that they will support remaining 6 Locations from their nearest Service Center as per RFP terms.	<u>Eligibility Criteria:</u> The Bidder should have their own/franchises' Service /Support Office in at least 15 out of 21 Circle Office locations of the Bank as mentioned in Annexure-5 of the RFP. <u>Documents to be submitted with RFP:</u> The Bidder to submit the details viz., Address, phone no., email id and contact person Name & Mobile no. etc as per ANNEXURE-5. In Case Bidder is bidder is having Service /Support Office for only 15 Circle Offices Locations of the Bank, Bidder has to provide an undertaking that they will support remaining 6 Locations from their nearest Service Center as per RFP terms.





d.	51	Annexure-3 Eligibility Criteria Declaration  Point No. f	<p><b>Eligibility Criteria:</b> The Bidder should have their own Service /Support Office in at least 18 out of 29 State Capitals as mentioned in Annexure-5 of the RFP.</p> <p><b>Documents to be submitted with RFP:</b> The Bidder to submit the details viz., Address, phone no., email id and contact person Name &amp; Mobile no. etc as per ANNEXURE-5. In Case Bidder is bidder is having Service /Support Office for only 18 state Capital, Bidder has to provide an undertaking that they will support remaining 11 Locations from their nearest Service Center as per RFP terms.</p>	<p><b>Eligibility Criteria:</b> The Bidder should have their own/franchises' Service /Support Office in at least 18 out of 29 State Capitals as mentioned in Annexure-5 of the RFP.</p> <p><b>Documents to be submitted with RFP:</b> The Bidder to submit the details viz., Address, phone no., email id and contact person Name &amp; Mobile no. etc as per ANNEXURE-5. In Case Bidder is bidder is having Service /Support Office for only 18 state Capital, Bidder has to provide an undertaking that they will support remaining 11 Locations from their nearest Service Center as per RFP terms.</p>
e.	51	Annexure-3 Eligibility Criteria Declaration  Point No. g	<p><b>Eligibility Criteria:</b> The applicant must have established WAN connectivity for more than 500 locations across the country in single/multiple orders by supplying Routers, and by coordinating in commissioning the link during the period of 01/07/2014 to 30/06/2017 for large corporate, Government Offices and Public Sector Units, BFSI Sector in India.</p> <p>Out of the above orders Bidder must have established WAN connectivity for more than 150 locations across the country in a single order during the period of 01/07/2014 to 30/06/2017 for large corporate, Government Offices and Public Sector Units, BFSI Sector in India.</p> <p><b>Documents to be submitted with RFP:</b> Purchase Order Copies from the customers to be produced for Supply, Installation, Commissioning and Maintenance of WAN Network Devices.</p>	<p><b>Eligibility Criteria:</b> The Bidder must have supplied and installed minimum 400 Routers across India in single/multiple orders during the period of 01/07/2014 to 30/06/2017 for large corporate, Government Offices and Public Sector Units, BFSI Sector, Micro Finance Institution in India.</p> <p>Out of the above orders, Bidder must have supplied and installed minimum 150 Routers across India in a single order during the period of 01/07/2014 to 30/06/2017 for Large corporate, Government Offices and Public Sector Units, BFSI Sector, Micro Finance Institution in India.</p> <p><b>Documents to be submitted with RFP:</b> Purchase Order Copies from the customers to be produced for Supply, Installation, Commissioning and Maintenance of Routers</p>
f.	52	Annexure-3 Eligibility Criteria Declaration  Point No. i	<p><b>Eligibility Criteria:</b> Minimum 2000 Nos. of the make &amp; product type (Router) of the networking equipment (not necessarily the model) offered to Bank in this RFP should have been</p>	<p><b>Eligibility Criteria:</b> Minimum 500 Nos. of the make &amp; product type (Router) of the networking equipment (not necessarily the model) offered to Bank in this RFP should have been</p>





			supplied to Central Government/State Government/ Public Sector Organization/Public Sector Banks in India (not necessarily by the bidder), during last 5 years from 01/07/2012 to 30/06/2017. <b>Documents to be submitted with RFP:</b> Purchase Order Copies Or Letters from the Customers to this effect are to be enclosed.	supplied to Central Government/State Government/ Public Sector Organization/Public Sector Banks in India (not necessarily by the bidder), during last 5 years from 01/07/2012 to 30/06/2017. <b>Documents to be submitted with RFP:</b> Purchase Order Copies Or Letters from the Customers to this effect are to be enclosed.
g.	51	Annexure-3 Eligibility Criteria Declaration  Point No. k	<b>Eligibility Criteria:</b> Bidder should have 10 certified Engineers from OEM of the Proposed Routers that have been offered to Bank. <b>Documents to be submitted with RFP:</b> Engineers Details like name, qualification, certification to be submitted.	<b>Eligibility Criteria:</b> Bidder should have 5 certified Engineers from OEM of the Proposed Routers that have been offered to Bank. <b>Documents to be submitted with RFP:</b> Engineers Details like name, qualification, certification to be submitted.
h.	63	<u>Annexure-10 Technical Specifications of Network Devices</u>  A. Router Technical Specification:	<b>a. General requirements:</b> 22. All Routers proposed in the solution should be certified under the Common Criteria Evaluation Program for at least EAL2 or above.	<b>a. General requirements:</b> 22. All Routers proposed in the solution should be certified under the Common Criteria Evaluation Program for at least EAL2 or NDPP (Network Device Protection Profile) Information Security Evaluation Program.
i.	65	<u>Annexure-10 Technical Specifications of Network Devices</u>  A. Router Technical Specification:	<b>d. Support for IPv6 Features:</b> 4. The Device should be on the IPv6 Ready Logo Program Approved List and should have passed the IPv6 Ready Logo Program Phase II.	<b>d. Support for IPv6 Features:</b> 4. The Device should be on the IPv6 Ready Logo Program Approved List or USGv6 Tested Devices List. If the device is only USGv6 certified, OEM has to submit a declaration that they have already initiated the procedure for getting IPv6 Ready Logo Certificate for the proposed Router and the proposed Router is IPv6 Ready in all aspects.

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.  
Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 19/08/2017  
Place: Bengaluru

  
Deputy General Manager



