

Amendment-1 to "RFP 11/2017-18 dated 23/08/2017 for Supply, Installation and Maintenance of Passbook Printers under Rate Contract"

It is decided to amend the following in respect of the above RFP:

Sl. No.	Page No.	Clause No.	Existing	Amended
a.	10	8. Scope of Work	8.8. During installation if the bank requires any new Software/OS/Utility, vendor has to install without any cost where the licenses of the software are with the Bank.	The RFP Clause Stands deleted. ✓
b.	25	40. Delivery, Installation & Commissioning:	40.2. Delivery of all Passbook Printers should be within <u>4 weeks</u> from the date of acceptance of the Purchase Order for non-road permit locations. The Delivery period for Road Permit locations will be <u>5 Weeks</u> . Please note that no extra charges will be paid for those locations where road permit is required. Vendor has to arrange for road permit at his own cost. It will be the sole responsibility of the vendor to submit any form required for release of shipment from the check post.	40.2. Delivery of all Passbook Printers should be within <u>5 weeks</u> from the date of acceptance of the Purchase Order for non-road permit locations. The Delivery period for Road Permit locations will be <u>6 Weeks</u> . Please note that no extra charges will be paid for those locations where road permit is required. Vendor has to arrange for road permit at his own cost. It will be the sole responsibility of the vendor to submit any form required for release of shipment from the check post. ✓
c.	29	49. Warranty:	49.1. The entire equipments / hardware (including OS) & software deployed for this project shall be under Comprehensive Onsite Warranty covering all parts including the display panel, updates, minor update of software, maintenance or support for its proper operation, performance and output as specified in the tender technical specifications for a period of 5 years from the Date of Installation/commissioning.	49.1. The entire equipment / hardware (including OS) & software deployed for this project shall be under Comprehensive Onsite Warranty covering all parts including the display panel, updates, minor update of software, maintenance or support for its proper operation, performance and output as specified in the tender technical specifications for a period of 5 years from the Date of Installation/commissioning. <u>However, Physically damaged Plastic parts and consumables (Cartridge) are not covered under Warranty.</u> ✓
d.	29	50. Annual Maintenance Contract (If Contracted):	50.2. Support for maintenance of Passbook Printers (including OS and software license) and Other Items supplied should be available for a minimum period of 1 year, covering all parts, maintenance and support, after expiry of warranty period. The bidder/vendor has to replace all the	50.2. Support for maintenance of Passbook Printers (including OS and software license) and Other Items supplied should be available for a minimum period of 1 year, covering all parts, maintenance and support, after expiry of warranty period. The





		defective spares during Warranty and AMC Period. All parts should be covered except plastic parts and consumables. i.e., The offer for Passbook Printers must include comprehensive onsite free warranty and AMC period for a total duration of Six (6) years from the date of installation and acceptance of system by the bank.	bidder/vendor has to replace all the defective spares during Warranty period of <u>5 Years and AMC Period of 1 Year. All parts should be covered except physically damaged plastic parts and consumable (Cartridge) during Warranty and AMC Period.</u> The offer for Passbook Printers must include comprehensive onsite free warranty and AMC period for a total duration of Six (6) years from the date of installation and acceptance of system by the bank.
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All the other Instructions and Terms & Conditions of the above RFP remain unchanged.
Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 01/09/2017
Place: Bengaluru

[Handwritten Signature]
Deputy General Manager
[Handwritten Initials]

