

Pre-Bid Queries and Replies for RFP 16-2017-18 Dated 28/09/2017 for Supply, Installation and Maintenance of Scanners under Rate Contract

Sl. No.	Page No.	RFP Clause	Clause/Technical Specification	Bidder's Query	Bank's Reply
1	39	Annexure-3 Eligibility Criteria Declaration Criteria No. c	<u>Eligibility Criteria:</u> The Turnover of the Bidder should be minimum Rs.5 Crores each year during last 3 years (i.e. 2013-14, 2014-2015, 2015-16). The turnover must be individual company's turnover and not that of any group of companies. <u>Documents to be submitted:</u> a) Audited Balance Sheet for last 3 Years (i.e. 2013-14, 2014-2015, 2015-16) b) A Certificate from Company's Auditor to that effect to be submitted.	We request you to change "Instead of each year - Consider as Average(i.e., 15 Crs. in last 3 FY)"	<u>Eligibility Criteria is modified as under:</u> The Turnover of the Bidder should be minimum Rs.2 Crores each year during last 3 years (i.e. 2013-14, 2014-2015, 2015-16). The turnover must be individual company's turnover and not that of any group of companies. <u>Documents to be submitted:</u> a) Audited Balance Sheet for last 3 Years (i.e. 2013-14, 2014-2015, 2015-16) b) A Certificate from Company's Auditor to that effect to be submitted.
2	40	Annexure-3 Eligibility Criteria Declaration Criteria No. f	<u>Eligibility Criteria:</u> Minimum 2000 Nos. of Scanners of the proposed OEM (not necessarily the model) offered to Bank in this RFP should have been supplied to BFSI Sector in India (not necessarily by the bidder) during last 3 years from 01/08/2014 to 31/07/2017. <u>Documents to be submitted:</u> Bidder has to submit Purchase Order Copies Or Letters duly mentioning the Make of the Scanners from the Customers to this effect.	There are no system integrators available who has supplied 2000 Nos. scanners, hence request you to kindly change the clause to Bidder/OEM.	Bidder has to comply with RFP terms.
3	40	Annexure-3 Eligibility Criteria Declaration Criteria No. g	<u>Eligibility Criteria:</u> The Bidder should have supplied Minimum 1000 Nos. of Scanners to BFSI sector in India during last 3 years from 01/08/2014 to 31/07/2017. <u>Documents to be submitted:</u> The Bidder has to provide Purchase Order Copies Or Letters confirming the delivery /Supply from the Buyer in their name from the Customers to this effect.	We request you to change " The OEM should have supplied Minimum 1000 Scanners BFSI Sector in India during Last 3 Years (ie., from 1/8/2014 to 31/07/2017)"	<u>Eligibility Criteria is modified as under:</u> The Bidder should have supplied Minimum 1000 Nos. of Printers & Scanners to BFSI sector in India during last 3 years from 01/08/2014 to 31/07/2017. <u>Documents to be submitted:</u> The Bidder has to provide Purchase Order Copies Or Letters confirming the delivery /Supply from the Buyer in their name from the Customers to this effect.
4	50	Annexure-10 Technical Specifications for Scanners	2. <u>Scanner Type</u> Flatbed Colour Image Scanner	We request you to change as Flatbed +ADF color image scanner	Bidder has to comply with RFP terms.
5	50	Annexure-10 Technical Specifications for Scanners	3. <u>Sensor Type</u> CCD/CIS	We request you to change as CMOS CIS (Contact Image Sensor)	Bidder has to comply with RFP terms.



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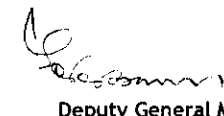
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6	50	<u>Annexure-10 Technical Specifications for Scanners</u>	4. <u>Light Source</u> 3 colour (RGB) LED	We request you to change as Light source (scanning) Light Emitting Diode (LED)	Bidder has to comply with RFP terms.
7	50	<u>Annexure-10 Technical Specifications for Scanners</u>	5. <u>Scan Resolution</u> 4800dpi X 4800dpi	We request you to change as Up to 600 x 600 dpi (colour and mono, ADF); Up to 1200 x 1200 dpi (colour and mono, flatbed);	Bidder has to comply with RFP terms.
8	50	<u>Annexure-10 Technical Specifications for Scanners</u>	6. <u>Output Resolution</u> Minimum 50dpi Maximum 9600dpi	We request you to change as Up to 600 x 600 dpi (colour and mono, ADF); Up to 1200 x 1200 dpi (colour and mono, flatbed);	Bidder has to comply with RFP terms.
9	50	<u>Annexure-10 Technical Specifications for Scanners</u>	7. <u>Scanner Bit Depth</u> Colour:- 48-bit input, 24-bit output Grayscale:- 16-bit input, 8-bit output Black & White:- 16-bit input, 1-bit output	We request you to change as Bit depth/Grayscale levels 24-bit; Grayscale Levels: 256	Bidder has to comply with RFP terms.
10	50	<u>Annexure-10 Technical Specifications for Scanners</u>	8. <u>Maximum Document Size</u> 216 x 297mm	We request you to change as Scan size ADF: 216 x 3100 mm (8.5 x 122 in); Flatbed: 216 x 297 mm (3.5 x 5.8 in)	Bidder has to comply with RFP terms.
11	50	<u>Annexure-10 Technical Specifications for Scanners</u>	9. <u>Output File Formats</u> JPEG, TIFF, PDF, BMP, PNG, DOCX.	We request you to remove BMP and DOCX.	<u>Technical Specifications for Scanners is modified as under:</u> 9. <u>Output File Formats</u> JPEG, TIFF, PDF, PNG.
12	50	<u>Annexure-10 Technical Specifications for Scanners</u>	9. <u>Output File Formats</u> JPEG, TIFF, PDF, BMP, PNG, DOCX.	We request you to change as Scan file format For text & images: PDF, JPEG, PNG, BMP, TIFF, TXT (Text), RTF (Rich Text) and searchable PDF	Bidder has to comply with RFP terms.
13	50	<u>Annexure-10 Technical Specifications for Scanners</u>	10. <u>Supported OS</u> Windows 7/8/8.1/10 and above	We request you to change as Windows 10 (32-bit/64-bit), Windows 8.1 (32-bit/64-bit), Windows 8 (32-bit/64-bit), Windows 7 (32-bit/64-bit) Mac OS X Mavericks 10.9, OS X Yosemite 10.10	Bidder has to comply with RFP terms.
14	50	<u>Annexure-10 Technical Specifications for Scanners</u>	11. <u>Scan Spped</u> Maximum 12 sec for 300 dpi/Colour/A4	We request you to change as A4 21 x 30 cm (8.27 x 11.69) PDF to E-mail (300 dpi, 24-bit): about 11.3 sec	Bidder has to comply with RFP terms.



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15	50	<u>Annexure-10</u> <u>Technical Specifications</u> <u>for Scanners</u>	12. <u>Interface</u> High-speed USB 2.0	We request you to change as High speed USB 2.0	Bidder has to comply with RFP terms.
16	50	<u>Annexure-10</u> <u>Technical Specifications</u> <u>for Scanners</u>	13. <u>Power Source</u> USB Powered	We request you to change as Power Input Voltage: 90 to 264 VAC, 50/ 60 Hz Power consumption 4.73 watts (Ready), 1.68 watts (Sleep), 0.13 watts (Auto-Off), 0.14 watts (Manual-Off)	Bidder has to comply with RFP terms.
17	50	<u>Annexure-10</u> <u>Technical Specifications</u> <u>for Scanners</u>	NA	We request you to add new clause " Add Scan speed as Up to 20 ppm/40 ipm (b&w, gray and color, 300 dpi) "	Bidder has to comply with RFP terms.
18	50	<u>Annexure-10</u> <u>Technical Specifications</u> <u>for Scanners</u>	NA	We request you to add new clause " Add Scan front-panel function: Save as PDF, Save as JPEG, E-mail as PDF and Send to Cloud. "	Bidder has to comply with RFP terms.

Date: 10/10/2017
Place: Bengaluru


 Deputy General Manager
