

Amendment-1 to “RFP 18/2017-18 Dated 11/10/2017 for Supply, Installation, Integration and Maintenance of Network Configuration and Change Management (NCCM) Tool”

It is decided to amend the following in respect of the above RFP:

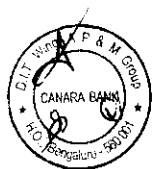
Sl. No.	Page No.	Clause No.	Existing	Amended
a.	42	<u>Annexure-3</u> Eligibility Criteria Declaration Criteria no. f	Eligibility Criteria: Proposed NCCM (Network Change and Configuration Management) Solution of proposed OEM (not necessarily the model) should have been Supplied & Installed (not necessarily by the Bidder) in at least one schedule commercial Bank/PSU/Govt. Organizations in India for minimum 10,000 network devices/network security devices. Documents to be submitted: The Bidders has to provide order copy/reference Letter from in their name from their customers duly mentioning the solution name and the no. of devices/network security devices.	Eligibility Criteria: Proposed NCCM (Network Change and Configuration Management) Solution of proposed OEM (not necessarily the model) should have been Supplied & Installed (not necessarily by the Bidder) in at least one schedule commercial Bank/PSU/Govt. Organizations/leading Telecom Service Provider/Corporate in India for minimum 10,000 network devices/network security devices. Documents to be submitted: The Bidders/OEMs has to provide order copy/reference Letter from customers duly mentioning the solution name and the no. of devices/network security devices.
b.	43	<u>Annexure-3</u> Eligibility Criteria Declaration Criteria no. g	Eligibility Criteria: Bidder should have Supplied and Installed NCCM (Network Change and Configuration Management) in any schedule commercial Bank/PSU/Govt. Organizations in India for at least 2,000 network devices/network security devices. Documents to be submitted: The Bidders has to provide order copy/reference Letter from in their name from Scheduled Commercial Bank in India duly mentioning the solution name and the no. of devices/network security devices.	Eligibility Criteria” Bidder should have Supplied and Installed NCCM (Network Change and Configuration Management) in any schedule commercial Bank/PSU/Govt. Organizations/Leading Telecom Service Provider/Corporate in India for at least 2,000 network devices/network security devices. Documents to be submitted: The Bidders has to provide order copy/reference Letter from in their name from schedule commercial Bank/PSU/Govt. Organizations/Leading Telecom Service Provider/Corporate in India duly mentioning the solution name and the no. of devices/network security devices.
c.	51	<u>Annexure-10</u> Technical Requirements for Network Configuration and Change Management	15. Be capable of triggering workflows and collecting inputs through: i. Helpdesk tickets ii. SMS iii. Email iv. Web v. Phone call	15. Solution should have option to perform customizable workflow management or should be integratable with leading ITSM Ticketing tool.



		(NCCM) Tool A. General Requirement		
d.	52	<u>Annexure-10</u> Technical Requirements for Network Configuration and Change Management (NCCM) Tool A. General Requirement	22. Notification: Provide alerts and notification using multiple channels like (but not limited to): a. SMS b. e mail c. web d. voice	22. Notification: Provide alerts and notification using multiple channels with like: a. SMS b. e mail
e.	52	<u>Annexure-10</u> Technical Requirements for Network Configuration and Change Management (NCCM) Tool A. General Requirement	23. Should provide notification if a critical job is not going to complete or start before SLA cut-of time.	23. Solution must provide notification if a critical job is not going to complete or not started within the scheduled time window.
f.	52	<u>Annexure-10</u> Technical Requirements for Network Configuration and Change Management (NCCM) Tool A. General Requirement	20. Have version management of workflows with ability to compare two versions, revert to deleted version etc	20. Solution should be capable of version management of device configuration with ability to compare two versions, revert to older version.
g.	53	<u>Annexure-10</u> Technical Requirements for Network Configuration and Change Management (NCCM) Tool B. Secure Network Configuration & Change	24. The device MUST return operational data as semi-structured (JSON or XML format) not as text printouts wrapped in XML or JSON envelopes.	24. The solution MUST return NCCM operational data (configuration, template etc.) as semi-structured (JSON or XML) format, not as text printouts wrapped in XML or JSON envelopes.



		Management		
h.	53	<u>Annexure-10</u> Technical Requirements for Network Configuration and Change Management (NCCM) Tool B. Secure Network Configuration & Change Management	25. The device SHOULD return its configuration in semi-structured format (JSON or XML) with meaningful structure (for example, ACL lines should be within the ACL).	25. The solution SHOULD return devices configuration in semi-structured format (JSON or XML) with meaningful structure.
i.	54	<u>Annexure-10</u> Technical Requirements for Network Configuration and Change Management (NCCM) Tool C. Compliance	7. Capable of automated remediation to bring devices back to policy compliance or to a default configuration status	7. The solution should be capable of alerting and provide remediation steps (automated/manual intervention) to bring devices back to policy compliance or to a default configuration status.
j.	54	<u>Annexure-10</u> Technical Requirements for Network Configuration and Change Management (NCCM) Tool D. Management	4. The solution should be able to integrate with Bank's existing HP Open view NNM tool	This Technical Requirement stands deleted.
k.	56	<u>Annexure-11</u> Scope of Work	8. Bidder has to integrate the solution with AD, NTP Server, TACACS, VAS tool, ITSM tool etc.	8. Bidder has to integrate the solution with AD, NTP server, TACACS, VAS tool, ITSM tool & any other new API/tool deployed in bank's environment which can be integrated with the proposed solution, without any additional cost and solution requirement considering the 6 years of bank's growth plan and technology enhancement.
l.	64 to 66	<u>Annexure- 18</u>	Bill of Material	Amended Bill of Material is attached as Annexure.



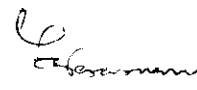
m.	94	<u>Appendix-J</u> PoC Checklist for Network Configuration and Change Management (NCCM) Tool	54. The solution should be able to integrate with Bank's existing HP Open view NNM tool	This RFP clause stands deleted.
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n. Payment terms: Clause 46 (Page No.27 & 28)
46.1 Payment schedule will be as under:

Sl. No.	Payment Stages	Existing Clauses		Amended Clauses	
		Percentage of Payment	Condition/Remarks	Percentage of Payment	Condition/Remarks
a.	Delivery of solution Software	40%	40 % of all the Software items will be paid by the Bank.	50%	50 % of all the Software items will be paid by the Bank.
b.	Installation, configuration & commissioning of solution Software	50%	10% of the total cost will be released after successful installation, configuration & commissioning of Software items supplied as per Scope of Work.	40%	40% of the total cost will be released after successful installation, configuration & commissioning of Software items supplied as per Scope of Work.
c.	Warranty	10%	10% of the software cost shall be paid only after completion of warranty period of 5 years or on submission of a bank guarantee for equivalent amount by the vendor after releasing 90% payment.	10%	10% of the software cost shall be paid only after completion of warranty period of 5 years or on submission of a bank guarantee for equivalent amount by the vendor after releasing 90% payment.
d.	Implementation charges	100%	100% of the Implementation charges will be paid on the Completion of implementation and acceptance by the Bank.	100%	100% of the Implementation charges will be paid on the Completion of implementation and acceptance by the Bank.
e.	Training Charges	100%	100% of the training charges will be paid once the training for the particular year will be completed.	100%	100% of the training charges will be paid once the training for the particular year will be completed.

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.
Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 25/10/2017
Place: Bengaluru


Deputy General Manager



Amended Annexure- 18

Bill of Material

SUB: RFP for Supply, Installation, Integration and Maintenance of Network Configuration and Change Management (NCCM) Tool.

Ref: Your RFP 18/2017-18 dated 11/10/2017

Notes

1. These details should be on the letter head of Bidder and each & every page should be signed by an Authorised Signatory with Name and Seal of the Company.
2. Please be guided by RFP terms, subsequent amendments and replies to pre-bid queries (if any) while quoting.
3. Do not change the structure of the format nor add any extra items.
4. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

Table -A
Price details of Hardware & Software Items

[Amount in Rs.]

Sl. No.	Item Details	Cost Price			AMC/ATS (as per Table F)*				Unit Cost with 3 Years Warranty and 3 Years AMC/ATS (Incl. of tax)	Quantity**	Total Cost with 3 Years Warranty and 3 Years AMC/ATS (Incl. of tax)	
		Unit Price with 3 years Comprehensive onsite warranty and support (Excl. of Tax) for Hardware & Software	Tax for Column A		Unit Price with 3 years Comprehensive onsite warranty and support (Incl. of Tax) for Hardware & Software	3 years AMC/ ATS charges per unit after warranty period (Excl. of Tax)	Tax for Column E					Total AMC/ ATS per unit for 3 years (incl. of tax)
		A	B % of tax	C= Tax Amt	D= A+C	E	F% of Tax	G= Tax Amt	H=E +G	I=D+H	J	K= (IxJ)
1.	Network Configuration and Change Management (NCCM) Tool as per Annexure-10										2	
2.	Licenses for Network Configuration and Change Management (NCCM) Tool as per Annexure-10										15000	
3.	Implementation Cost					xx	xx	xx	xx		1	
4.	Total cost (total of column k of 1,2 and 3)											

*Year wise breakup of AMC/ATS charges should be furnished in Table-F.

**For Column no. J, quantities mentioned is for DC and DRC both.



Table-B
Charges for Onsite Resource for 1 Year

[Amount in Indian Rupees]

Description	Resource Cost per Year [Excluding Tax]	Tax %	Tax Value	Resource Cost per Year [Including Tax]
	A	b	c	d=(a+c)
Onsite Resource at Bengaluru				

Table-C
Charges for Training for 1 Year

[Amount in Indian Rupees]

Bandwidth Required	Training Charges Per Annum (Excl. of Taxes)	Tax for Column A		Training Charges Per Annum (Incl. of Taxes)
		Tax %	Tax Value	
	a	b	c	d=a+c
Training Charges for Clause no. 53 of the RFP				

Table-D
Additional Licenses cost for NCCM Tool

[Amount in Indian Rupees]

Sl. No.	Item Details	Cost Price			AMC/ATS (as per Table G)*				Unit Cost with 3 Years Warranty and 3 Years AMC/ATS (Incl. of tax)	Quantity	Total Cost with 3 Years Warranty and 3 Years AMC/ATS (Incl. of tax)	
		Charges for unit license with 3 years Comprehensive onsite warranty and support (Excl. of Tax)	Tax for Column A	license with 3 years Comprehensive onsite warranty and support (Incl. of Tax)	3 years AMC/ ATS charges per unit after warranty period (Excl. of Tax)	Tax for Column E	Total AMC/ ATS per unit for 3 years (incl. of tax)	I=D+H				J
		A	B % of tax	C= Tax Amt	D= A+C	E	F% of Tax	G= Tax Amt	H=E +G	I=D+H	J	K= (IxJ)
1.	Additional Licenses cost as per Annexure-10										10000	

Charges mentioned in above Table-D should be valid till 6 years from the date of Reverse Auction. Quantity mentioned in above Table-D is indicative only. Bank will procure the same as when required. ATS for the above license should be quoted in Table-G.

Table-E
Total Cost for 6 Years Contract Period

[Amount in Indian Rupees]

Sl. No.	Details	Total Cost of Ownership [inclusive of tax]
A	Total Cost as per Table-A [Total of Column K]	
B	Resource Cost per Year as per Table-B [Column d]	
C	Charges for Training for 1 Year as per Table C [Column d]	
D	Additional Licenses cost for NCCM Tool as per Table D[column k]	
E	Total Cost of Ownership [Sum of A, B, and C]	

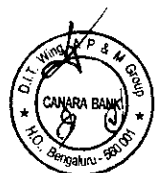


Table -F
Post Warranty AMC/ATS Calculation Table for Unit Quantity

[Amount in Indian Rupees]

Description	Post Warranty AMC/ATS Charges year wise***						
	4 th Year	5 th Year	6 th Year	Total AMC/ATS for 3 Years (Excl. of Tax)	Tax %	Tax in Amt.	Total AMC/ATS for 3 Years (Incl. of Tax)
	AMC/ATS Charge (Excl. of tax)	AMC/ATS Charge (Excl. of tax)	AMC/ATS Charge (Excl. of tax)				
a	b	c	d=(a+b+c)	e	f	g=(d+f)	
Network Configuration and Change Management (NCCM) Tool as per Annexure-10							
Licenses for Network Configuration and Change Management (NCCM) Tool as per Annexure-10							

Table -G
Post Warranty AMC/ATS Calculation Table for Unit Quantity

[Amount in Indian Rupees]

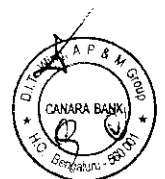
Sl. No.	Description	Post Warranty AMC/ATS Charges year wise***						
		4 th Year	5 th Year	6 th Year	Total AMC/ATS for 3 Years (Excl. of Tax)	Tax %	Tax in Amt.	Total AMC/ATS for 3 Years (Incl. of Tax)
		AMC/ATS Charge (Excl. of tax)	AMC/ATS Charge (Excl. of tax)	AMC/ATS Charge (Excl. of tax)				
a	b	c	d=(a+b+c)	e	f	g=(d+f)		
1.	Additional Licenses cost as per Annexure-10							

***** Note:**

- The Charges mentioned in column 'd' of Table-F should tally with the charges mentioned under Column 'E' of Table-A. The Charges mentioned in column 'g' of Table-F should tally with the charges mentioned under Column 'H' of Table-A.
- The Charges mentioned in column 'd' of Table-G should tally with the charges mentioned under Column 'E' of Table-D. The Charges mentioned in column 'g' of Table-G should tally with the charges mentioned under Column 'H' of Table-D.

Undertaking

- Bill of material is submitted on the letter head and is signed by an Authorised Signatory with Name and Seal of the Company.
- We confirm that we have gone through RFP clauses, subsequent amendments and replies to pre-bid queries (if any) and abide by the same.
- We have not changed the structure of the format nor added any extra items. We note that any such alternation will lead to rejection of Bid.



- iv. We agree that no counter condition/assumption in response to commercial bid will be accepted by the Bank. Bank has a right to reject such bid.
- v. We are agreeable to the payment schedule as per "Payment Terms" of the RFP.

Date

Signature with seal

Name :

Designation :

