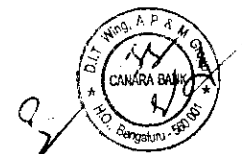


Pre-Bid Queries and Replies for RFP 11/2018-19 dated 06/12/2018 for Supply, Installation and Maintenance of Scanners for Cheque Truncation System under Rate Contract through e-procurement

Sl. No.	Page No.	Section	RFP Clause	Clause/Technical Specification	Bidder's Query	Bank's Reply
1	12	SECTION - C (DELIVERABLES & SERVICE LEVEL AGREEMENTS)	1. Delivery, Installation, Configuration and Integration:	1.2. Delivery of all Scanners for Cheque Truncation System should be within 5 weeks from the date of acceptance of the Purchase Order. Please note that no extra charges will be paid for those locations where road permit is required. Vendor has to arrange for road permit at his own cost. It will be the sole responsibility of the vendor to submit any form required for release of shipment from the check post. Bank will not arrange for any Road Permit / Sales Tax clearance for delivery of hardware to different locations and the Vendor is required to make the arrangements for delivery of hardware to the locations as per the list of locations /items provided from time to time by the Bank. However, the Bank will provide letters / certificate / authority to the Bidder, if required.	Please provide 7 weeks for delivery	<u>The clause is modified as:</u> " 1.2. Delivery of all Scanners for Cheque Truncation System should be within 7 weeks from the date of acceptance of the Purchase Order. Please note that no extra charges will be paid for those locations where road permit is required. Vendor has to arrange for road permit at his own cost. It will be the sole responsibility of the vendor to submit any form required for release of shipment from the check post. Bank will not arrange for any Road Permit / Sales Tax clearance for delivery of hardware to different locations and the Vendor is required to make the arrangements for delivery of hardware to the locations as per the list of locations /items provided from time to time by the Bank. However, the Bank will provide letters / certificate / authority to the Bidder, if required."
2	12	SECTION - C (DELIVERABLES & SERVICE LEVEL AGREEMENTS)	1. Delivery, Installation, Configuration and Integration:	1.7. The successful bidder should ensure installation, configuration, Integration and commissioning of the delivered Hardware & Software and complete all the works specified in the Scope of Work at the bank branch/office within 1 week from the date of delivery of all the materials for each ordered locations.	Please provide 2 weeks for installation from the date of delivery	Bidder has to comply with RFP terms.



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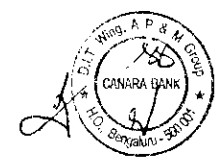
3	13	SECTION - C (DELIVERABLES & SERVICE LEVEL AGREEMENTS)	1. Delivery, Installation, Configuration and Integration:	1.10. In case, if any of the location where items are delivered but not installed for 60 days from the date of delivery, for the reasons 'Site Not Ready', Bank will pay the installation & commissioning amount to the bidder on production of 'Site Not Ready' report with reason from the particular locations duly signed by our Bank Officials and bidder's representatives and also submission of financial Bank Guarantee [as per Appendix-H] of value equivalent to the payment claim (Invoice value inclusive of GST) made along with an undertaking letter to complete the installation process as per Scope of Work mentioned in this RFP, as and when the sites become ready for installation/Acceptance. However, the bidder should arrange for the immediate installation of the Scanners as soon as the sites are ready communicated by the bank without any cost to the bank till the scope of work is completed.	We request to alter number of days from 60 to 15 days.	<u>The clause is modified as:</u> " 1.10. In case, if any of the location where items are delivered but not installed for 30 days from the date of delivery, for the reasons 'Site Not Ready', Bank will pay the installation & commissioning amount to the bidder on production of 'Site Not Ready' report with reason from the particular locations duly signed by our Bank Officials and bidder's representatives and also submission of financial Bank Guarantee [as per Appendix-H] of value equivalent to the payment claim (Invoice value inclusive of GST) made along with an undertaking letter to complete the installation process as per Scope of Work mentioned in this RFP, as and when the sites become ready for installation/Acceptance. However, the bidder should arrange for the immediate installation of the Scanners as soon as the sites are ready communicated by the bank without any cost to the bank till the scope of work is completed."
4	52	Annexure-2	Eligibility Criteria Declaration Criteria no.e	<u>Eligibility Criteria:</u> The bidder should have supplied at least 1000 Scanners for Cheque Truncation System to Scheduled Commercial Banks in India in last Three years (i.e. from 01/10/2015 to 30/09/2018). <u>Documents to be submitted:</u> Bidder has to submit Purchase Order Copies or Letters confirming the delivery /Supply of the Scanners for Cheque Truncation System from the Customers to this effect are to be enclosed.	We request the bank to consider the Delivery and Installations made in BFSI Segment as a whole and modify the clause as: "The bidder should have supplied at least 200 Scanners for Cheque Truncation System in Banking and BFSI Segment during the last three years (i.e. from 01/10/2015 to 30/09/2018).	<u>Eligibility Criteria is modified as under:</u> "The bidder should have supplied at least 500 Scanners for Cheque Truncation System to Scheduled Commercial Banks in India in last Three years (i.e. from 01/10/2015 to 30/09/2018). <u>Documents to be submitted:</u> Bidder has to submit Purchase Order Copies or Letters confirming the delivery /Supply of the Scanners for Cheque Truncation System from the Customers to this effect are to be enclosed."



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Pre-Bid Queries and Replies for RFP 11/2018-19 dated 06/12/2018 for Supply, Installation and Maintenance of Scanners for Cheque Truncation System under Rate Contract through e-procurement

5	52	Annexure-2	<p>Eligibility Criteria Declaration</p> <p>Criteria no.g</p>	<p>Eligibility Criteria: Minimum 1000 Nos. of the Make of Scanners for Cheque Truncation System (not necessarily the model) offered to Bank in this RFP should have been supplied to Scheduled Commercial Banks in India (not necessarily by the bidder).</p> <p>Documents to b submitted: Bidder has to submit Purchase Order Copies or Letters confirming the delivery /Supply from the Customers duly mentioning the make of the Scanners for Cheque Truncation System to this effect are to be enclosed.</p>	<p>We request the bank to consider the Delivery and Installations made in BFSI Segment as a whole and modify the clause as.</p> <p>Minimum 200 Nos. of the make of Scanners for Cheque Truncation System (not necessarily the model) offered to Bank in this RFP should have been supplied to Banks & BFSI Segment in India (not necessarily by the bidder).</p>	<p>Bidder has to comply with RFP terms.</p>
6	52	Annexure-2	<p>Eligibility Criteria Declaration</p> <p>Criteria no.e</p>	<p>Eligibility Criteria: The bidder should have supplied at least 1000 Scanners for Cheque Truncation System to Scheduled Commercial Banks in India in last Three years (i.e. from 01/10/2015 to 30/09/2018).</p> <p>Documents to b submitted: Bidder has to submit Purchase Order Copies or Letters confirming the delivery /Supply of the Scanners for Cheque Truncation System from the Customers to this effect are to be enclosed.</p>	<p>We request to alter this clause as: The bidder/ OEM should have supplied at least 1000 scanners for cheque truncation system to scheduled commercial banks in India in last three years (i.e. from 1/10/2015 to 30/09/2018).</p>	<p>Eligibility Criteria is modified as under: "The bidder should have supplied at least 500 Scanners for Cheque Truncation System to Scheduled Commercial Banks in India in last Three years (i.e. from 01/10/2015 to 30/09/2018)." Documents to be submitted: Bidder has to submit Purchase Order Copies or Letters confirming the delivery /Supply of the Scanners for Cheque Truncation System from the Customers to this effect are to be enclosed."</p>




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Pre-Bid Queries and Replies for RFP 11/2018-19 dated 06/12/2018 for Supply, Installation and Maintenance of Scanners for Cheque Truncation System under Rate Contract through e-procurement

7	52	Annexure-2	<p>Eligibility Criteria Declaration</p> <p>Criteria no.e</p>	<p>Eligibility Criteria: The bidder should have supplied at least 1000 Scanners for Cheque Truncation System to Scheduled Commercial Banks in India in last Three years (i.e. from 01/10/2015 to 30/09/2018).</p> <p>Documents to b submitted: Bidder has to submit Purchase Order Copies or Letters confirming the delivery /Supply of the Scanners for Cheque Truncation System from the Customers to this effect are to be enclosed.</p>	<p>Please change bidder or OEM, i.e., The bidder or OEM should have supplied at least 1000 Scanners for Cheque Truncation System to Scheduled Commercial Banks in India in last Three years (i.e. from 01/10/2015 to 30/09/2018)</p>	<p>Eligibility Criteria is modified as under: "The bidder should have supplied at least 500 Scanners for Cheque Truncation System to Scheduled Commercial Banks in India in last Three years (i.e. from 01/10/2015 to 30/09/2018).</p> <p>Documents to be submitted: Bidder has to submit Purchase Order Copies or Letters confirming the delivery /Supply of the Scanners for Cheque Truncation System from the Customers to this effect are to be enclosed."</p>
8	59	Annexure-7	<p>Technical Specifications of Scanners for Cheque Truncation System</p>	<p>i. Image Capture</p> <p>Scanning: Contact Image sensors (CIS) technology (front and rear) Image type : Gray Scale, Black & white Image format: JIFF, TIFF Compression : JPEG, CCITT G4 Image resolution: B/W TIFF be at 200 DPI & TIFF 6.0 Standard, Gray Scale JPEG be at 100 DPI Advanced dynamic thresholding. Ultra Violet Imaging: Detect the presence of UV ink on the cheques and the driver should be integrated with Canara Bank's CTS application for the detection of UV logo and photocopy cheques.</p>	<p>The scanner can capture UV image however, it can not 'detect UV logo'. This is something to be done by third party software. Further, the scanner can detect presence MICR band on the cheque. If photocopy does not have MCIR, it will not detect.</p>	<p>Bidder has to comply with RFP terms.</p>

Date: 18/12/2018
Place: Bengaluru


 18/12/2018
 Deputy General Manager
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